

### **Tips before use!**

1. Voltage requirements, please charge this camera no more than 5V 1A/2A adapter after receiving it. E.g. USB of PC also OK.
2. Storage the camera in dry and clean with packaged well. Wipe printer head dirty, press printer head and push back cover tightly if have lines on paper.
3. Make sure you have the paper the right way. Print blank if wrong feeding.
4. Avoid Moisture, Direct Sunlight, High Temperatures environment, and Friction for pictures' storage.
5. Sticking out the paper a bit out of the camera and enable print mode before printing.
6. Transfer or clean up data in SD card timely to avoid excessive data or camera stuck.

### **Q: Steps to set the printing density to get ideal photos?**

- A: 1. Enter the Setting by clicking 'OK' button
2. Click the Next/Previous Button to find a printer icon
  3. Click the Next/Previous button to select a particular Print Density(from 0-4), clicking the 'OK' button. **PS.** Switch DOT Print to Grayscale Print can create different styles.

### **Q: Set save photos/videos and not print them immediately**

- A: Enable/Disable print mode.
1. Enter the Photo mode
  2. Press OK button, a printer icon display/disappear on right corner, it means to enter/exit print mode.
  3. Then press the CAMERA button to take photos.

### **Q:How to delete picture?**

Click Play Back. Find the picture, Hold the OK button for a few seconds. Then the deletion displays. Click OK button.

### **Q: Where to get more paper refills?**

A: Please search Careenoah kids camera paper roll.

### **Q: What should I do if can not turn on?**

- A: Charge the camera or Reset.
1. Full charge it with 5V/1A adapter for 2 hours. the indicator light on.
  2. Press OK button to power on and off.
  3. When screen stuck, please pull out the SD Card if have data, then RESET. (Use a needle to press Reset Slot near to SD Card slot.)

### **Q: Why the paper not come out?**

A: Please ensure enable the print mode and pull the paper out of slot a bit.  
Press OK button, a printer icon display on right corner, it means to print mode. Then you can print. And pull the paper out of slot to avoid jammed.

## Q: What should I do if the printed photos are blurred or blank?

There are some reasons of it and solutions related.

**1.Overexposed picture:** B&W thermal tech can print better for natural light pictures.

Solution: Change another picture.

**2.Wrong installation or seizing of Paper rolls:**

Solution: sort out and feed the paper in correct direction as the video tutorial or picture below. Change the paper direction if print blank image.

**3.Dirty:** The paper roller or paper slot may stick to the dust.

Solution: Wipe the roller with alcohol and print after dry.

**4.Higher density:** Blurring will occur if continuous printing with high density.

Solution: You can set a lower density. Or switch to DOT Print or Grayscale Print.

**5.Low battery remaining:** Battery power determines temperature the consistency.

Solution: Full charged the camera and try again.

## Q: How to feed the paper?



*Push the back cover of the camera upwards with your hand, Open the camera inner*



*Install the paper rolls around the roller, Pull small part of the paper out of the head*

**Tips:** Please install it slightly and smoothly, not violently!

There's a built in Sharp edge in paper rolls for you to cut it off. Just rip it off.

If it is feeding the paper through but **there's no image**, chances are the paper needs turning the other way.

If still saying **no paper** after correct feeding, charge the camera or do reset.