

Shipping Label Printer

User Manual

MUNBYN

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- Read thoroughly before using, keep this for further reference.

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ITPP941AP

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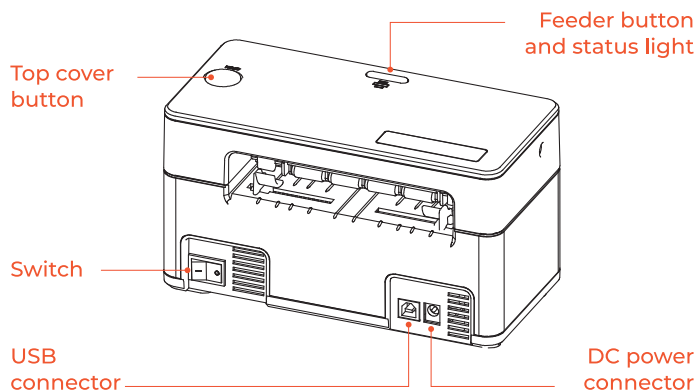
1.0. Product Introduction

1.1. What's in the package?



• If contents are missing or damaged, please contact us.

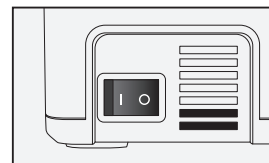
1.2. Printer features



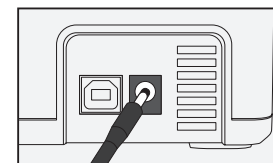
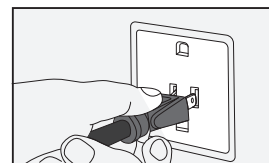
2.0. Set Up The Printer

Watch the short setup video at:
munbyn.biz/94tAPBoxing

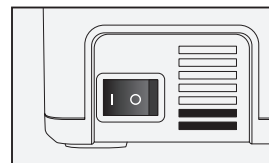
2.1. Quick printer connection



1. Power off



2. Connect the power cord and plug in the power supply



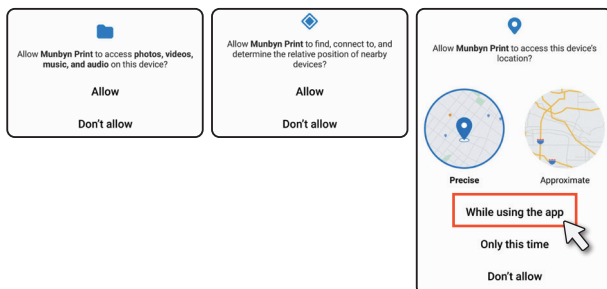
3. Power on

2.2. Use **MUNBYN APP** to configure network for printer on mobile phone.

(1) Use the MUNBYN APP to configure the network for the printer on your mobile phone. Search for "Munbyn Print" on the App Store or Google Play to download the app. Alternatively, you can scan the QR code provided to download the app.



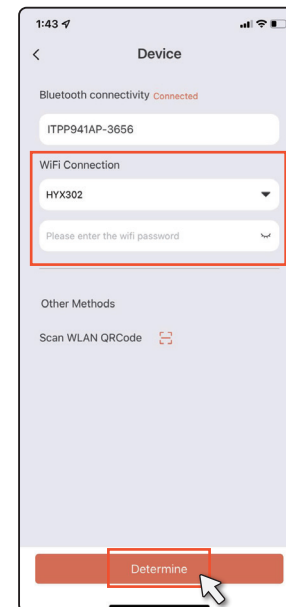
Note: The app requires local file access and Bluetooth function to run properly. Please follow the guide to grant the necessary permissions to the app.



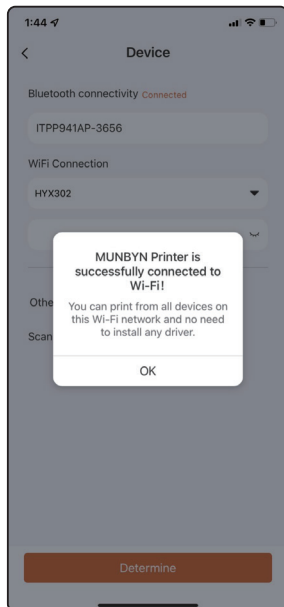
(2) After downloading, open the MUNBYN APP, select ITPP941AP, and click "OK" as shown in the picture:



(3) After the software searches for the device, select the Bluetooth device and ensure that the printer and your device are on the same WiFi network. Input the WiFi password and click "Determine," as shown in the figure below:



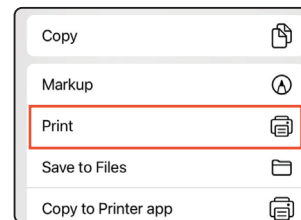
(4) After the printer has successfully connected to the network, a pop-up window indicating the successful connection will appear, as shown in the picture:



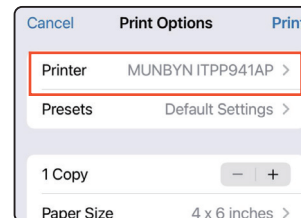
2.3. Connect the printer with the iPhone

(1) Connect the printer to the iPhone:

Open the file you want to print, tap the "More Options" button in the upper-right corner, and then tap "Print."



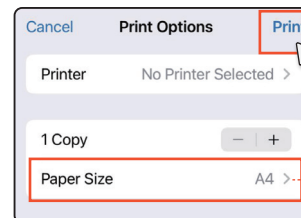
(2) The print preview screen is displayed.



(3) Select the printer that is connected to the same Wi-Fi network.



(4) After making the selection, adjust the relevant parameters and click on "Print."

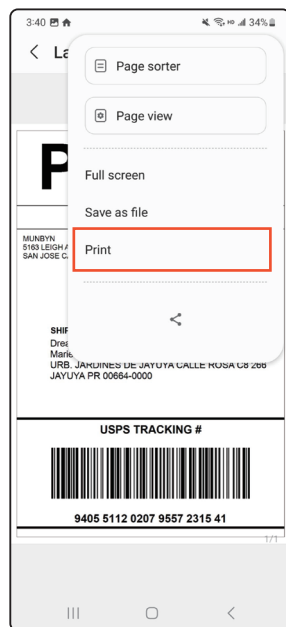


switch the paper size to ensure consistency with the labels you are using

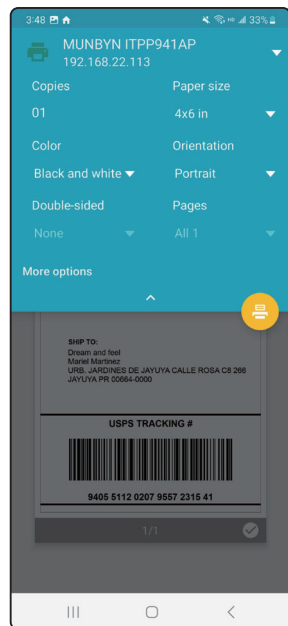
2.4. Connect the printer with the **Android**

Note: Android system supports only the 4x6-inch size option.

(1) Open the file you want to print, click more options in the upper right corner, and click Print.



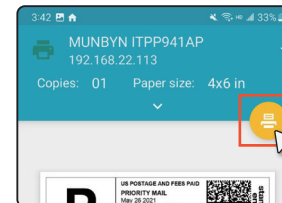
(2) The print preview screen is displayed.



(3) Select ITPP941AP, select the corresponding label paper and input the number of printed copies as required.



(4) Clicking the print button.

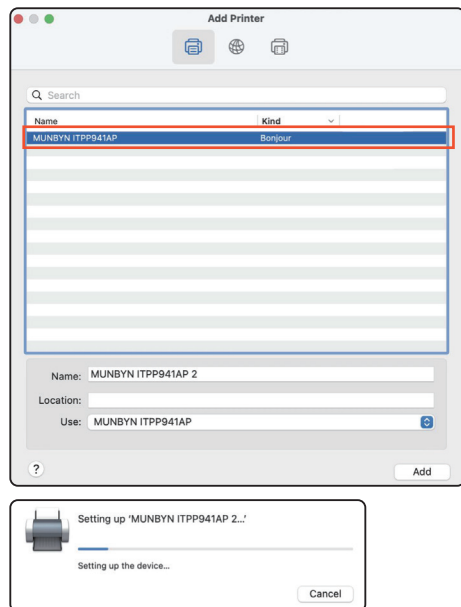


2.5. Connect the printer on computer with **MacOS System.**

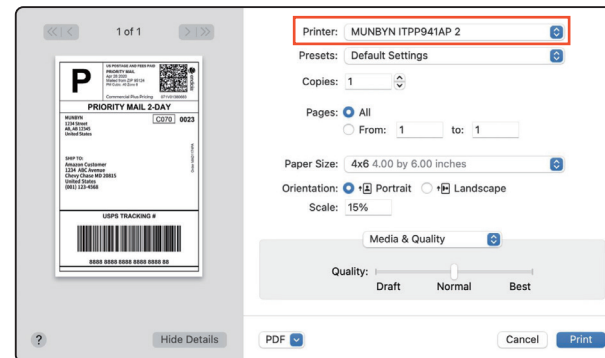
(1) Make sure your computer is connected to the same WiFi network/network segment that the printer just connected. (You can print a self-check page to see which network the printer is currently connected)



(2) Add the printer of the corresponding model to the printing device and wait until the system completes adding the printer.



(3) Open the file you want to print, click the "Print" button, and then select "ITPP941AP" on the Print preview page.



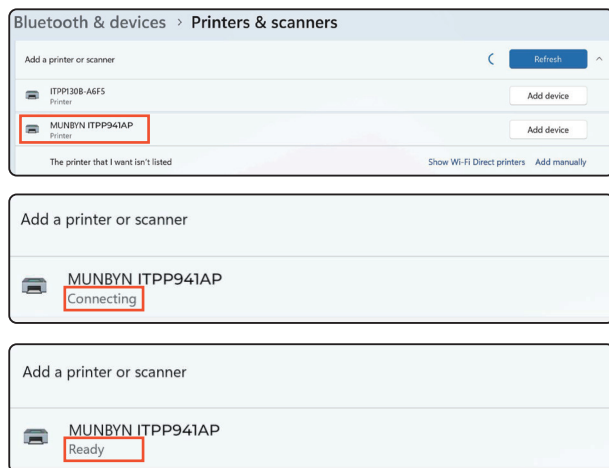
2.6. Connect the printer on computer with **Windows System.**

Note: To enhance your user experience on a Windows system, we recommend clicking the link below to install the printer driver. This will facilitate future adjustments to parameters such as size and print density.

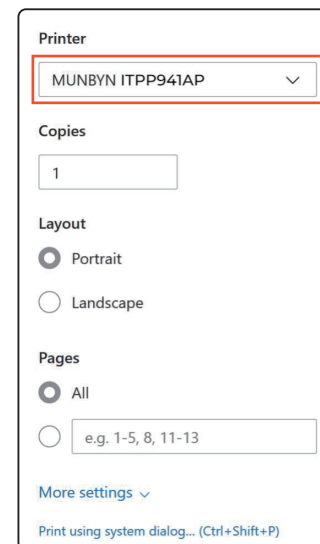
Download link: munbyn.biz/941apwind

(1) Make sure your computer is connected to the same WiFi network/network segment that the printer just connected to (You can print a self-check page to see which network the printer is currently connected to) .

(2) Add the printer to the Windows device and wait for the system to finish adding the printer.(It will take about 2 mins for the Windows system to configure the AP function, please wait patiently.)



(3) Open the file to be printed, click the Print button, and select ITPP941AP on the Print preview page.



2.7. Connect the printer on computer with ChromeOS System

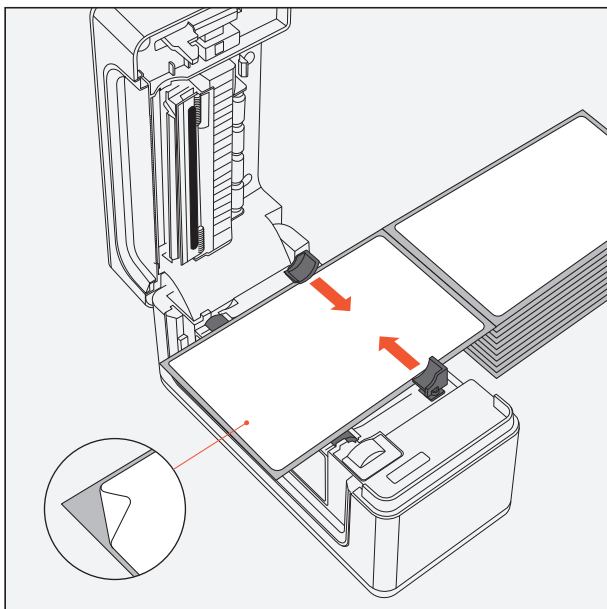
Please visit the following link and refer to the operation in the video to configure the ITPP941AP on Chromebook:

<https://munbyn.biz/ChromeAP>

2.8. Label setup

Automatic label identification:

- Load no less than 4 consecutive labels into the printer.
- After the paper is stable, press and hold feeder button, until you hear a beep.
- Then, the printer will automatically label identification.
- Pay attention to the front and back sides of the label.



3.0. Pro Tips

- Anytime you change your label, run the automatic label identification.
- Press the feeder button on the printer to skip a blank label.
- To run a self-test, press and hold the feeder button until you hear two short beeps.
- Avoid poor quality labels as they can damage the printer.
- Regularly clean the printer head.
- If the paper is jammed and the red light flashes, run Automatic label identification.
- Insert Munbyn into the same USB port on your computer every time. This will avoid creating duplicate copies of the printer in your operating system.

4.0. FAQ(Frequently-Asked Questions)

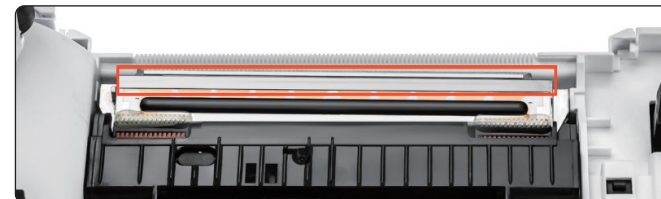
4.1. How to maintain the print head?

Here is the video to maintain the print head:

munbyn.biz/clean

Here are the steps that maintain the print head :

1. Please turn printer off and allow it to cool down (about half a minute)
2. Please use alcohol wipes or wipes to clean the print head marked at the following picture.



3. Please wait 2-5 minutes until the print head dry, then turn the printer on.

4. Please use high-quality thermal label paper (such as Munbyn label paper) as much as possible to prevent the inferior label paper from peeling off and remaining on the print head, which will affect the life of the print head. paper) as much as possible to prevent the inferior label paper from peeling off and remaining on the print head, which will affect the life of the print head. the following picture.

4.2. Why is the printed label not clear?

(1) Try to choose PDF file format for printing instead of PNG, PIC, and other image formats, when the barcode you print out is light (please refer to the picture)

(2) In the print preview interface, switch the print quality option from 'Normal' to 'Best'.

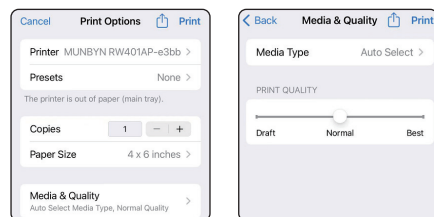
(3) If it is still not clear for the label, you can wipe the print head with alcohol wipes or wet tissues.

For more questions, please visit:

<https://support.munbyn.com/hc/en-us>

4.3. Why is there partial content missing in the printed labels?

This may be due to your document using colors with lower contrast. We recommend switching the print quality option from 'Normal' to 'Best.' Additionally, you can increase the color contrast of your document to resolve this issue.



5.0. LED Status

Light	Description	Troubleshoot
Green	Normal operation	/
Flashing Red (every 1 second)	Label paper is not identified (if not out of paper)	Press and hold the feeder button for one beep to run label identification
Flashing Red (every 1 second)	Out of Paper	Load labels
Flashing Red (every half a second)	Cover is not closed	Check that the cover is completely closed
Flashing Green and Red	Printer head is overheated	Printer will automatically resume once the printerhead has cooled down
Green and Blue	Wi-Fi connected	/
Flashing Green	WPS Mode	Press WPS button on your router or wait 120 second to exit

6.0. Specification

- Press the feeder button once to feed one label through.
- Press and hold the feeder button for one beep to run label identification.
- Press and hold the feeder button for two short beeps to print a test page.
- Press and hold the feeder button for four short beeps to enable WPS mode.

7.0. Specifications

Method	Direct Thermal
Resolution	203 dpi/ 300 dpi
Max Printing Speed	150 mm/s
Paper Width	40-110 mm (1.57-4.3 inches)
Paper Thickness	0.06-0.25 mm
Power Adapter	24V / 2A
Printing Life	TPH 100km
Operating Environment	Temperature: 0 to 50 °C Humidity: 10-90% (non condensing)
Storage Environment	Temperature: -40 to 80 °C Humidity: 5-95% (non condensing)
Connection	USB / WIFI
Weight	1.90 lbs / 0.9kg
Dimensions	D 198mm * W 96mm * H 109mm

8.0. Safety Notices

- The printer head can become very hot after printing labels. Do not touch the printer head.
- Do not bend the power cord excessively or place objects on the cord.
- Do not use the printer if you find any irregularities as these could result in fire or electrocution.
- Keep the printer out of reach of children.
- Use only approved accessories and do not try to disassemble, repair the unit by yourself.
- Keep the printer away from water and other objects that could penetrate the components.
- Please unplug the printer when it is not in use for long periods.
- If you have problems connecting to the printer with the Munbyn Print App, you can try to restart the App or reinstall the App. If your problem is still not resolved, please contact us.

9.0. FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

10.0. Technical Support

If you encounter any issues with the product, please contact us promptly.

E-mail: support@munbyn.com

WhatsApp: +86 133 5295 0490

Phone: +1 650 206 2250

Skype: munbyn

Support time:

Monday to Friday 24 hours

MUNBYN provides a 24-month warranty and lifetime free service. If you encounter any issues with the product, please contact the MUNBYN team to promptly receive troubleshooting tips or a replacement. Visit our website at www.munbyn.com for how-to videos and warranty details.

Website: www.munbyn.com
(how-to videos, warranty details)

