

## Remark:

- If you wish to delay the washing machines progress for any reason all you need to do is push the start/pause button again. Pushing the button again will begin the process; if this does not work, restart the machine by pushing the power button, the internal memory will continue its process automatically.
- After an Alarm has sounded due to improper activity, the machine will automatically switch off after 1 hour.
- If the machine is on standby for 10 minutes or longer in operation, the machine will automatically switch off.
- We sincerely hope you enjoy your brand new easy to use, plug and play washing machine and that it will keep your family safe, clean and protected.



Reminder: Please remove the bottom foam before using the new machine! Plastic bracket is only keep the washing machine safe when shipment, the user can remove it or keep it.

Common faults

Error Digital Display Information	Error Reason	How to fix
E1 – Water Inlet Fault	<ul> <li>Incoming water has taken over 20 minutes to reach water level.</li> <li>The Inlet Valve is blocked or obstructed.</li> <li>The Water supply is cut off or the stopcock is open.</li> </ul>	<ul> <li>Check the reason for low water pressure, ope and close the cover 1 time to restart operation</li> <li>Remove the blockage from the inlet valve, once done open and close the cover 1 time to restart operation.</li> <li>Turn on the water supply or stopcock, once done open and close the cover 1 time to restart operation.</li> </ul>
E2 – Drainage Fault	<ul> <li>Water drainage has taken over 5 minutes.</li> <li>Drain valve blocked, damaged or faulty.</li> <li>Drain pipe is damaged.</li> </ul>	<ul> <li>Reposition the drain pipe for a more smooth water drainage, once done oper and close the cover 1 time to restart operation.</li> <li>Remove the blockage from the drain valve, once done open and close the cover 1 time to restart operation.</li> </ul>
E3- Top Cover Fault	The cover is open during use.	Close the cover.
E4 – Spin Fault	<ul> <li>Clothes are not level or balanced.</li> <li>The machine is standing at an incline.</li> </ul>	<ul> <li>Reposition the clothes in the tub so they are balanced and level and close the cover.</li> <li>Place the washing machine on a level surface, once done please open and close the cover.</li> </ul>
E5 – Water Level Fault	Water level sensor fault. Water Leakage. Harness contact is loose. Airway tube is loose.	<ul> <li>Unplug the machine, wait 10 seconds and replug the machine. If issue continues set water level to normal and restart the machine.</li> </ul>
E6 – Child Protection	<ul> <li>Machine is Child locked but the cover has been opened.</li> </ul>	Ensure that your child is a safe distance from the machine and close the cover.
Remarks	If unsolved the problem after use above methods, please contact maintenance dept and processional maintenance personnel, customer can not assemble or disassemble.	