FAQs

Photo Paper

Will this paperwork in my printer? Can you use a laser printer?

Our photo paper is compatible in all inkjet printers. You are not able to use it in a laser printer due to the amount of heat that is released when printing in a laser printer. The heat can cause quality issues with the coating on the photo paper. Please check out other FAQ's related to this question.

Does the 4x6 size paperwork in the Kodak Dock printer?

No, our photo paper will not work in the Kodak Dock Printer because it is not an inkjet printer and it requires a special size and type of paper. Kodak sells specific 4×6 paper that needs to be specifically bought to only work in the dock printer. Please check out other FAQ's related to this question.

Can you print on both sides of your photo paper?

Yes, you can print on both sides of the matte paper and the quality will be great on both sides. For glossy paper, the coating is only on 1 side of the paper. While you can technically print something on the back of the paper (it won't ruin your printer), we do not recommend it.

How do I prepare my photos for printing at home?

For tips on setting up your photos for printing, visit our [blog post.](#)

Why do the colors in my final print look different than on my screen?

This happens because your screen mixes red, green, and blue (RGB) to create the range of colors you see on your monitor. On the other hand, printers mix cyan, magenta, yellow, and black ink (CMYK) to create the range of colors you see in your prints. Because of these two different methods of creating colors, the colors will vary from your screen to your final print.

Tip: Try checking your printer ink levels, the change of color could just be low ink.

For more tips, visit our [blog post.](#)

Miscellaneous

Is there branding on the back side of the paper?

There is no branding on the back side of the photo paper.

What is the gsm and thickness of your photo paper?

- Our photo paper has the following gsm/thickness:

- o   High Gloss photo paper (both 8.5 x 11 and 4×6) is 200 gsm, 8.5 mil and 96 bright
  - o   Soft gloss photo paper is 180 gsm, 8.5 mil and 97 bright
- Matte photo paper is 140 gsm, 6.5 mil and 97 bright

Is it good for framing?

Yes, our photo paper is great for framing, to put into photo albums or scrapbooks, as well as for cards and invitations.