

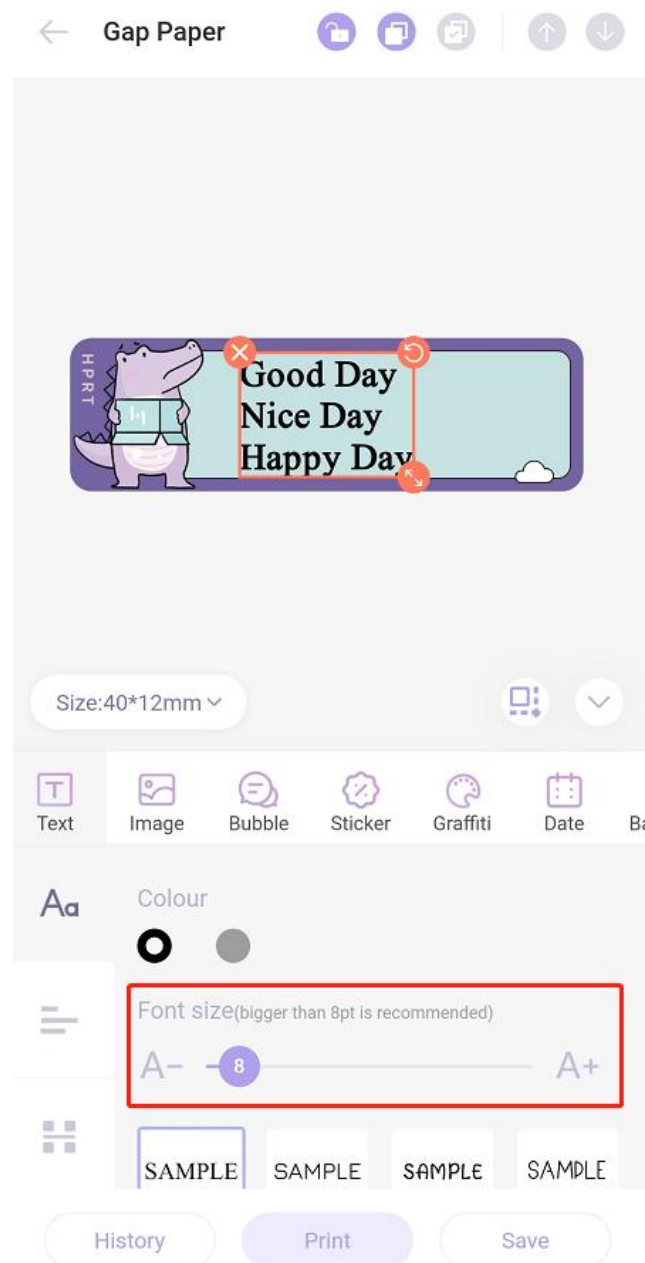
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How to make the printing clearer

The printing can be clearer by bolding the font and adjusting the font size (bigger than 8pt is recommended) in the "HerePrint" APP.

We do not recommend you edit too many lines of text on the label, kindly suggest you do not edit the text exceeding 3 lines (Otherwise the font will be smaller automatically then it will influence the printing quality).





Size: 40*12mm



Text Image Bubble Sticker Graffiti Date B...

Aa A↕ A↔ ≡ ≡ ≡

B I U ✕

Line spacing Character spacing

— 0.0 + — 0.0 +

History

Print

Save

How to change the language from Chinese to English

Please follow the pictures below to set the language step by step:



上午10:48

5G 87%



设置

账号管理

未登录 >

缓存清理

6.73MB >

语言



上午10:48

5G 87%



Languages

中文



English



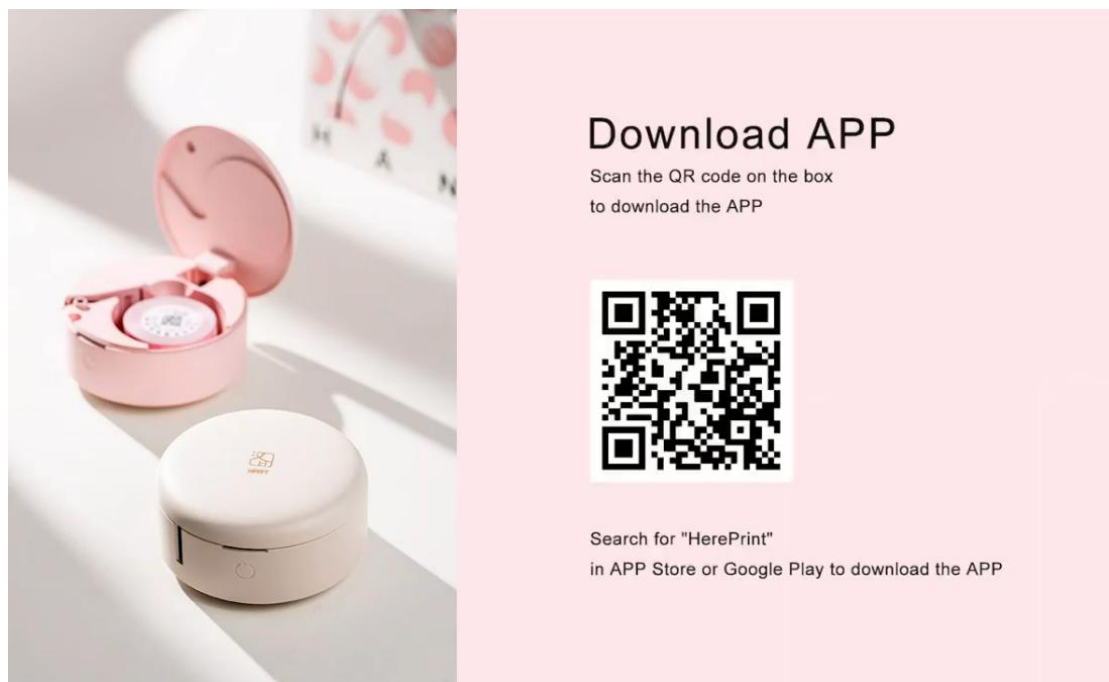
日本語



How to download the APP

Here are two methods for your reference on how to download the APP:

1. Please scan the QR code in the picture below to download the “HerePrint” APP.

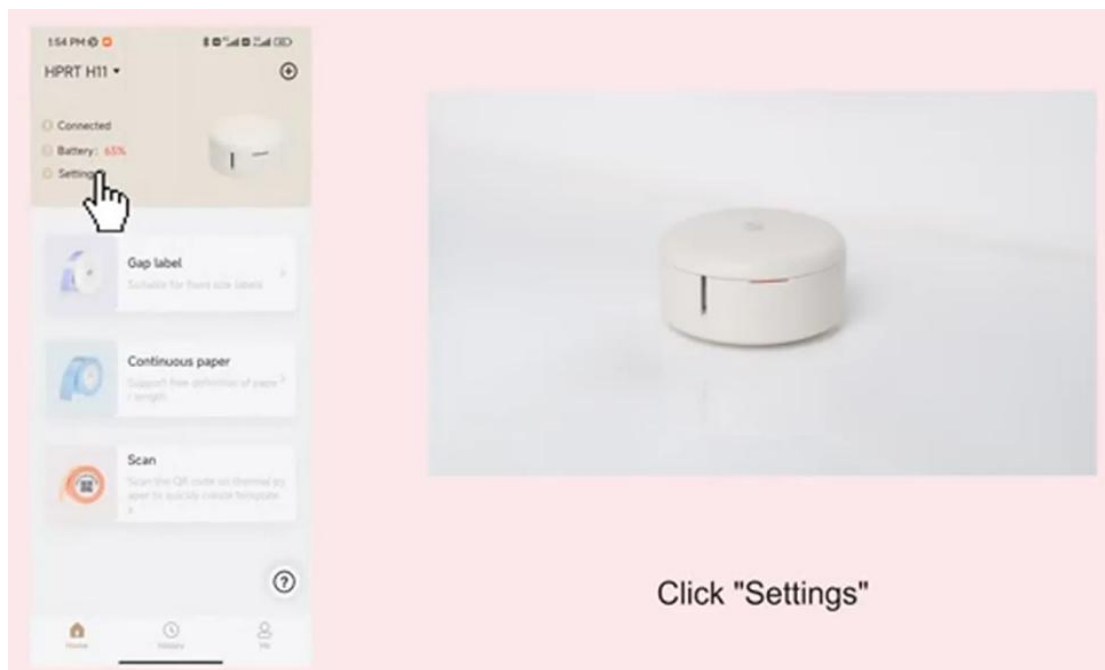
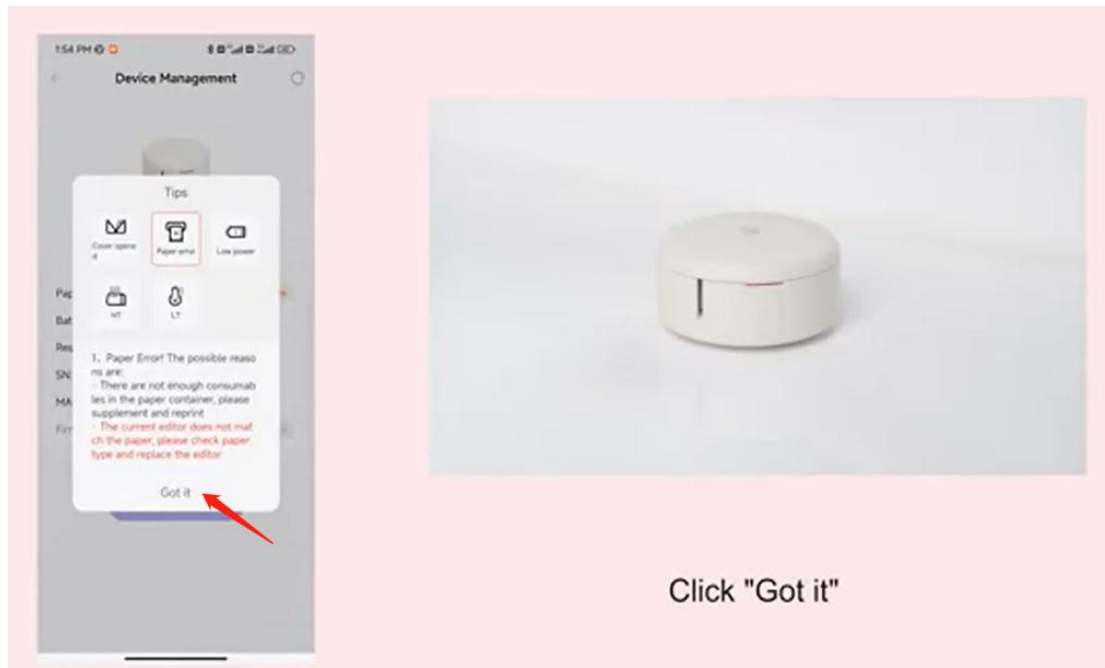


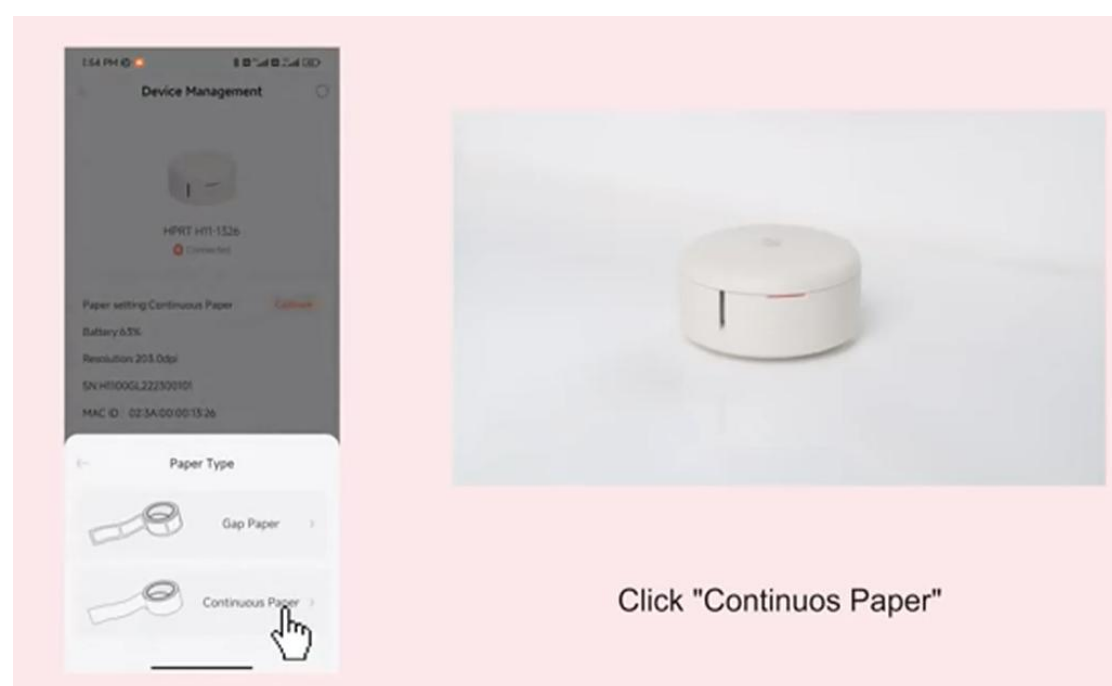
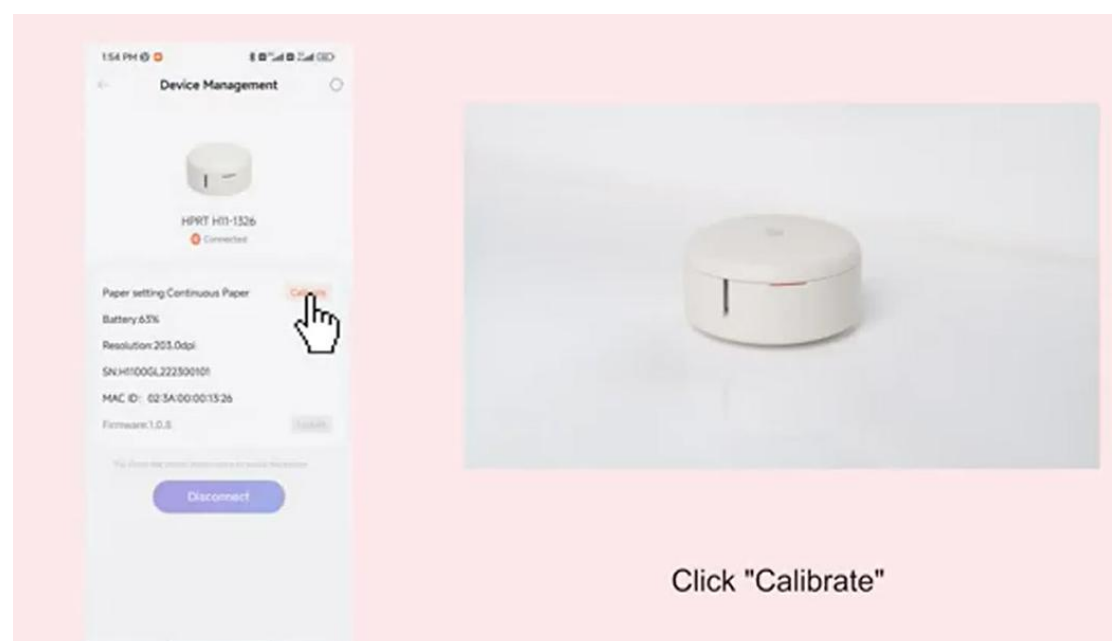
2. If you use iPhone, please search “HerePrint” App on the Apple store and then download it.

If you use Android phone, please search “HerePrint” APP on the Google play store and then download it.


How to do when APP prompt Paper error


1. When you use the continuous tape to operate printing, the APP may prompt "Paper error". Please click "Got it"--"Setting"--"Calibrate"--"Continuous Paper".






2. Take the paper roll out of the label maker and close the lid.






Remove the paper roll in the label maker and close the lid

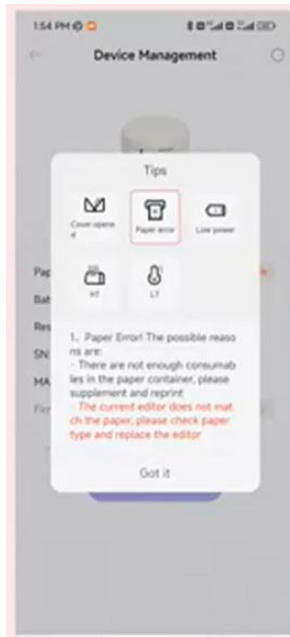
3. Click "Start".





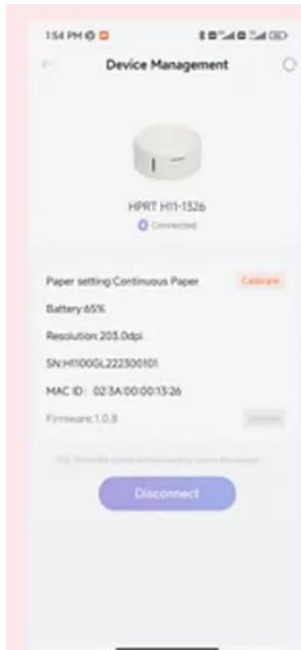
Click "Start"

4. Reload the paper roll into the printer and pull the paper a short distance out of the outlet.



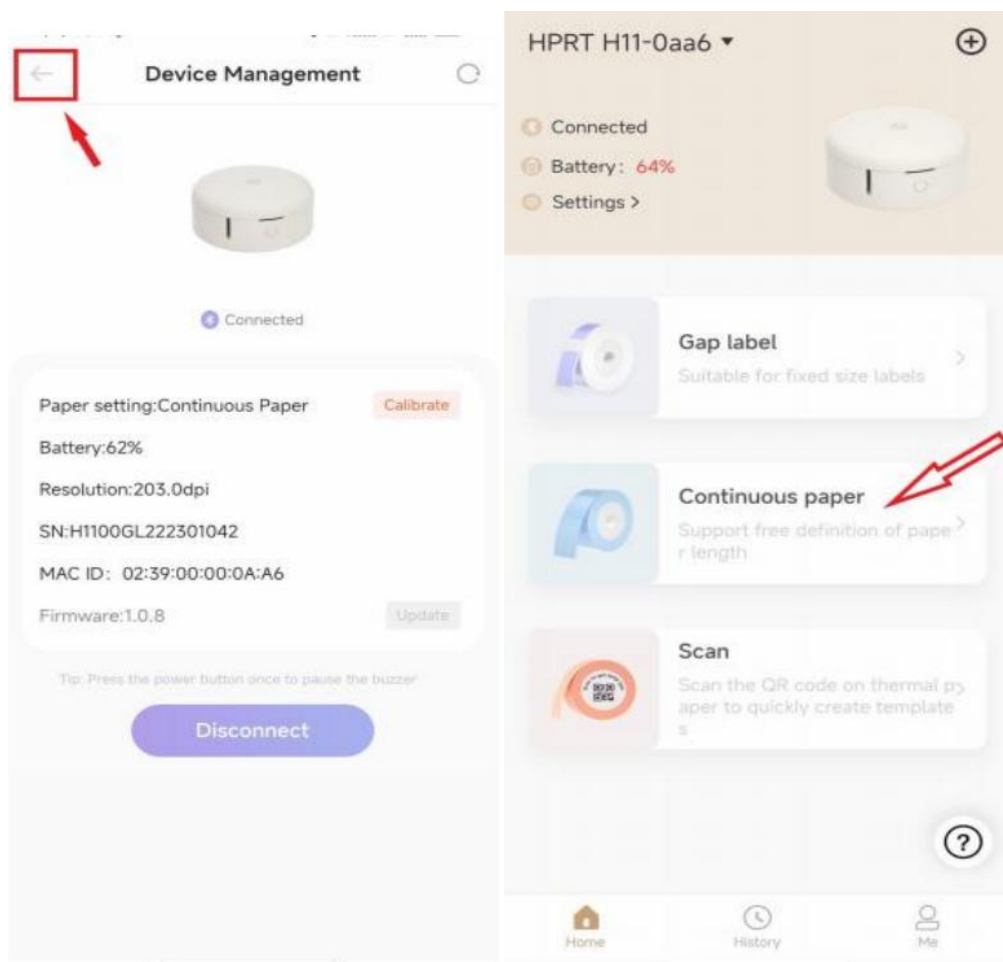
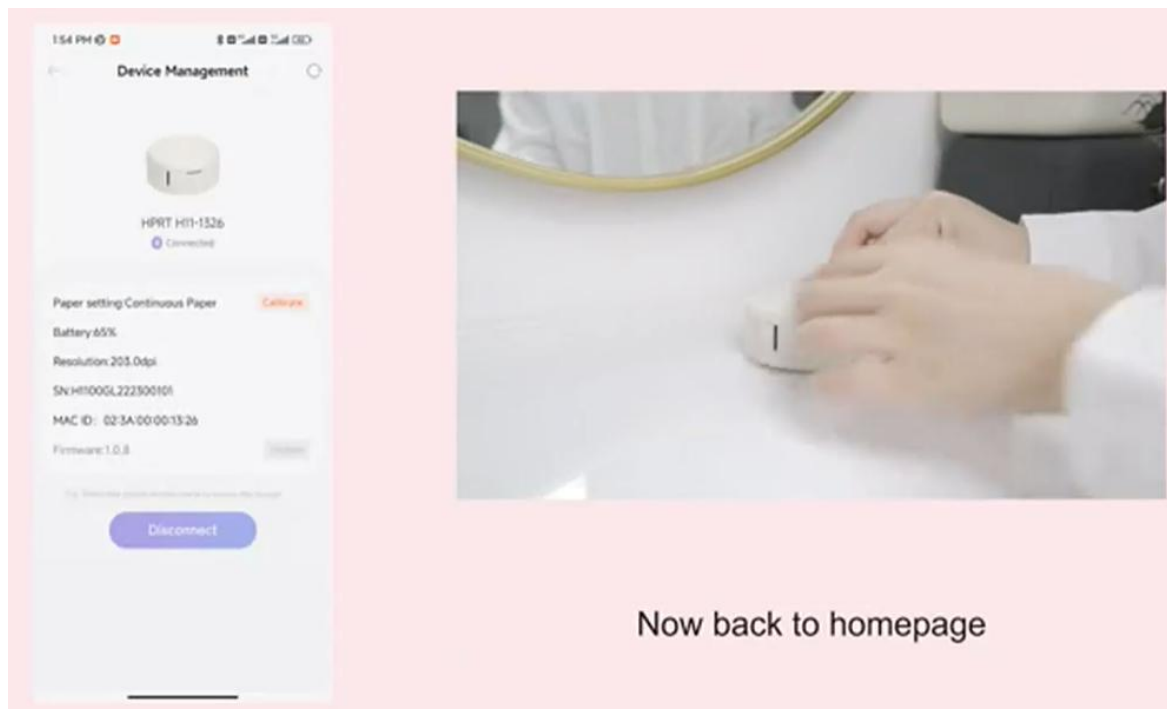
Reload the paper roll into the printer and pull the paper a short distance out of the outlet

5. Close the lid, then the "Paper error" will disappear automatically.



Close the lid and "Paper error" will disappear automatically

6. Now back to homepage, click “Continuous paper” to edit and print.



How to choose more label borders and fonts

1. After you scanned the QR code on the paper roll, please click “Edit” to edit the labels.

←

Template details



Sticker name

Crocodile 4

Applicable models

HPRT H11/HPRT Q2/
HPRT M11

Template size

40mm*12mm

Sticker code

CE4-24

Paper type

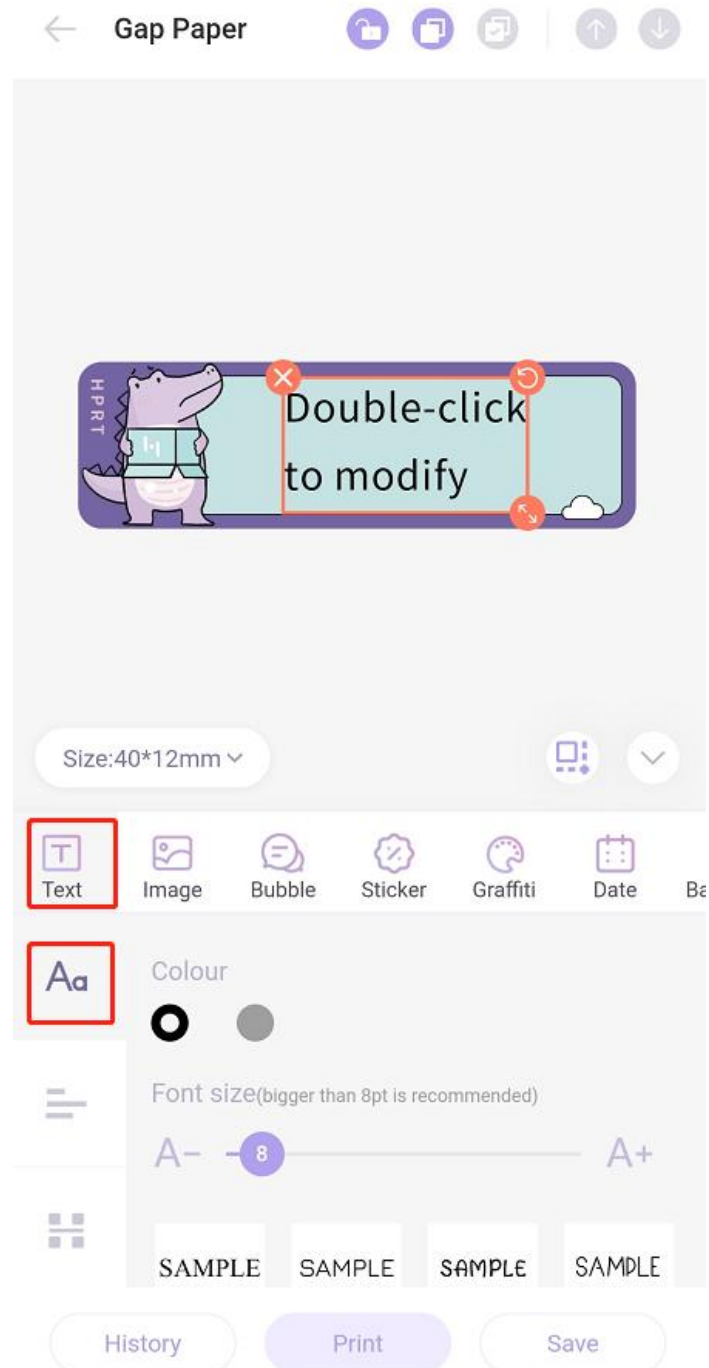
Gap Paper

Print direction

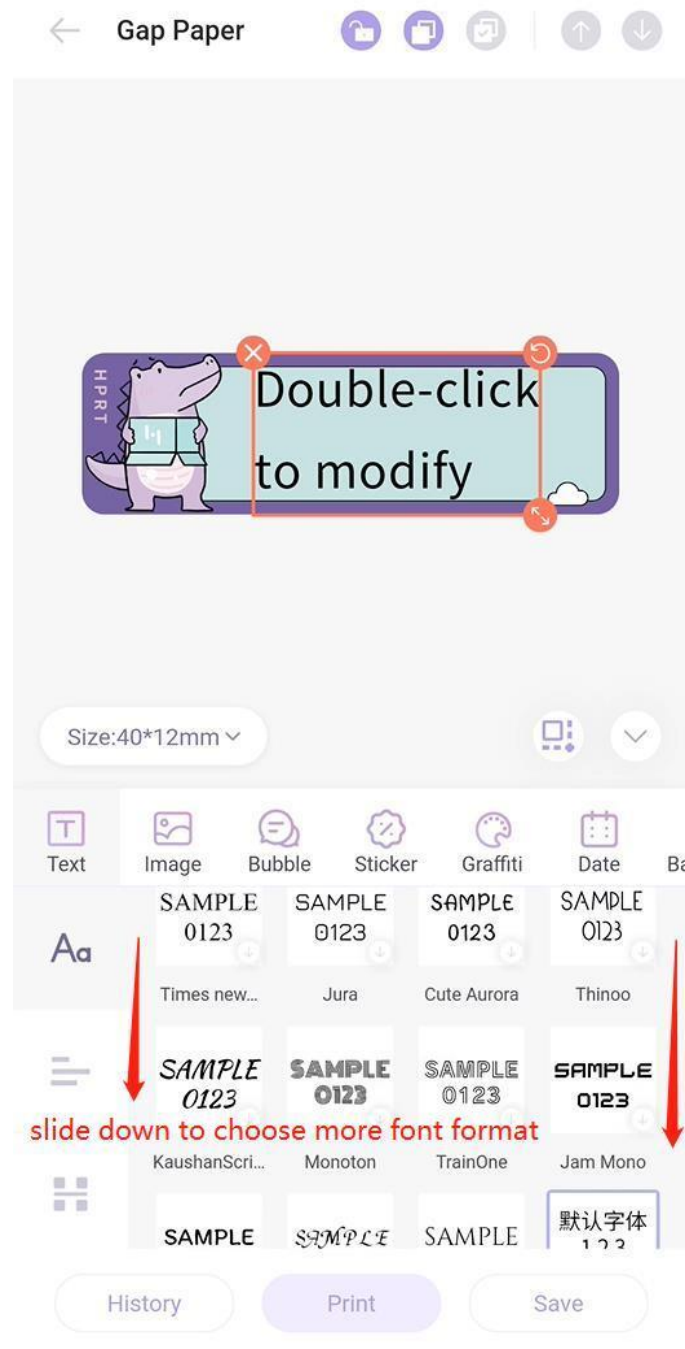
90°

 Edit

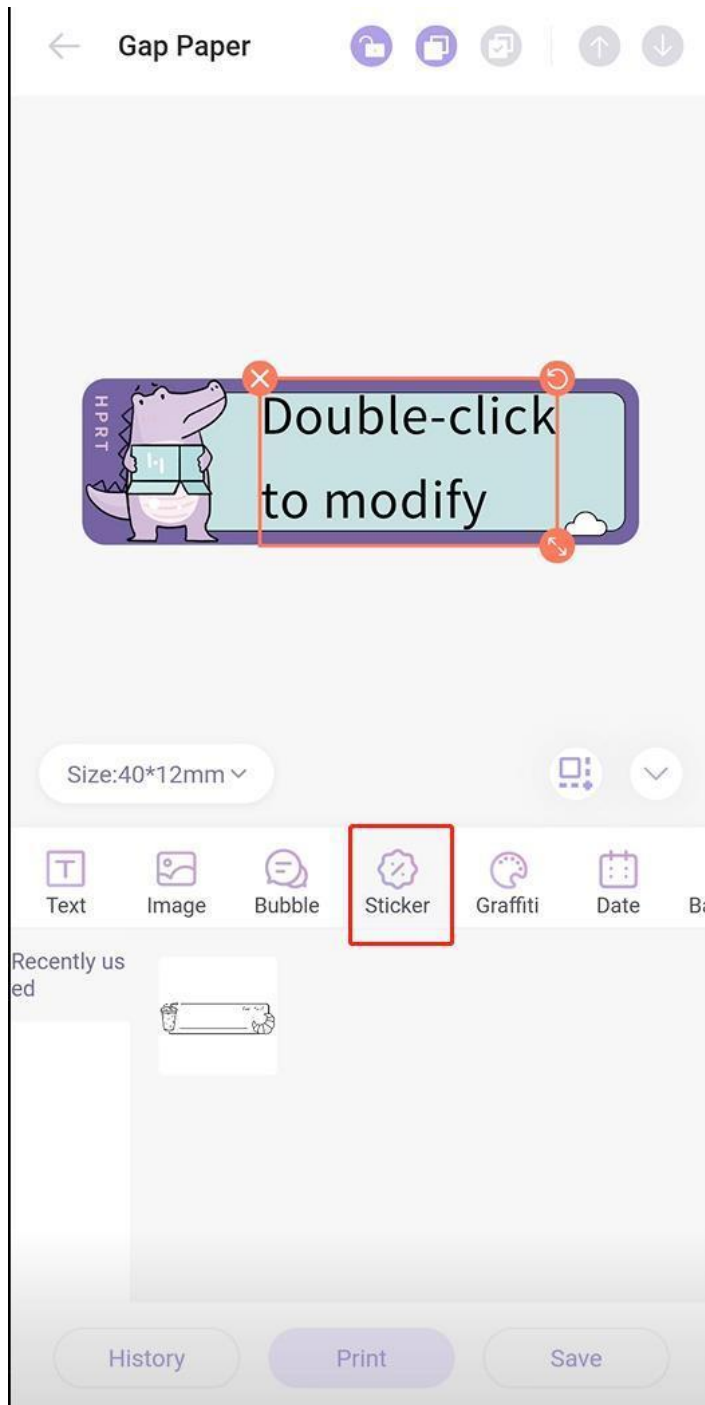
2. Please click “Text” and “Aa” mark.



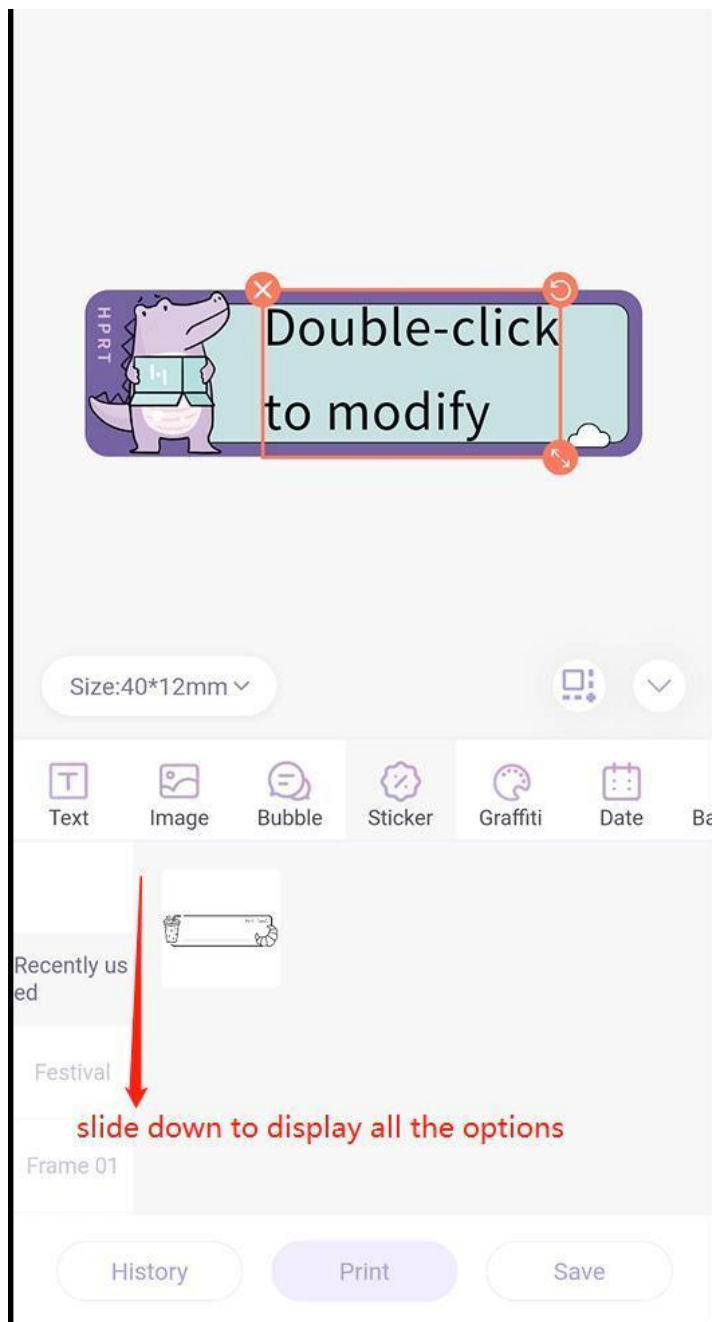
3. Slide down the screen to load and choose more font format.



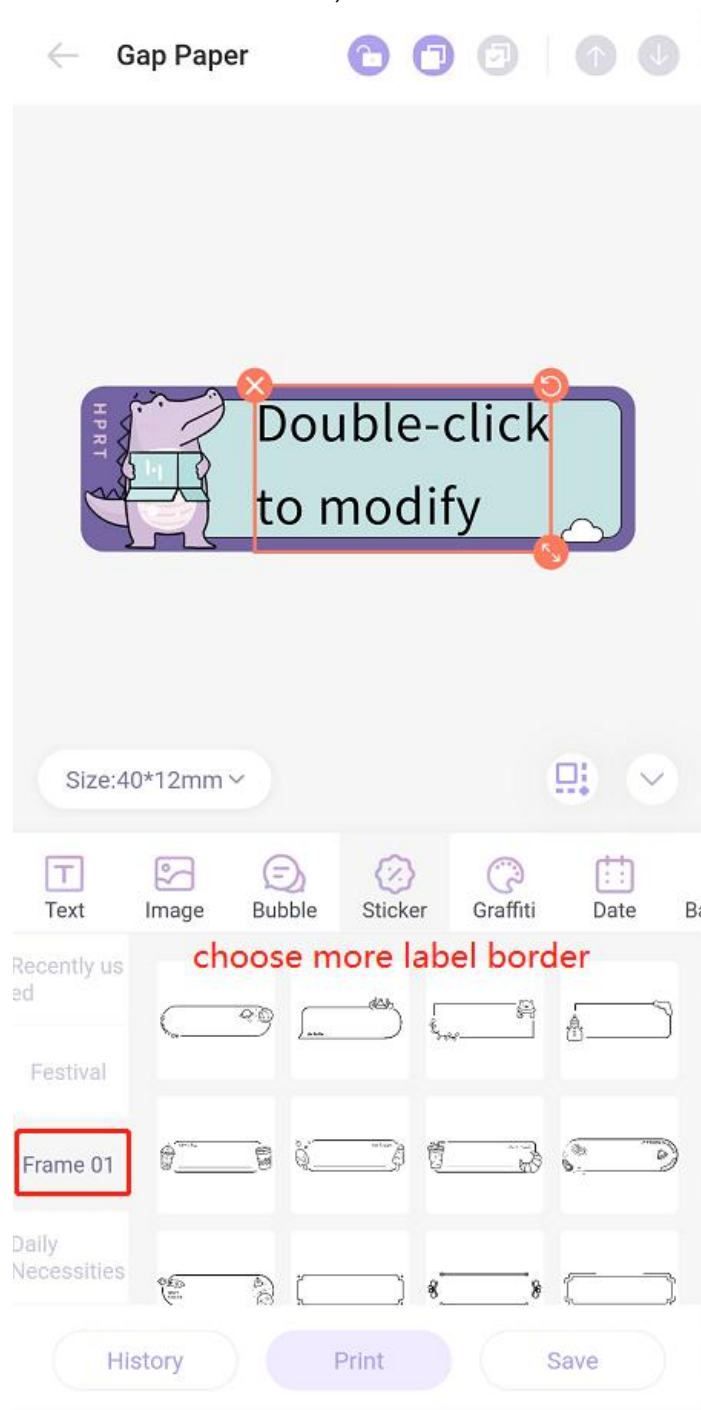
4. If you want to choose more label borders, please click “Sticker”.



5. Please slide down the screen to display all the sticker options in first.



6. Choose “Frame 01”, and then choose the label border which you want.



How to connect and print Continuous paper

1. Please hold down the power button to turn on the printer.



Hold down the button to turn on the printer




2. Turn on the Bluetooth on your phone--open the "HerePrint" APP--click "Connect printer"--Click "Connect".



HPRT H11-2461 ▾



 Connected

 Battery: 64%

 Settings >



Gap label

Suitable for fixed size labels >



Continuous paper

Support free definition of paper length >



Scan

Scan the QR code on thermal paper to quickly create templates >



Home



History



Me

3. Open the lid and load the paper roll.



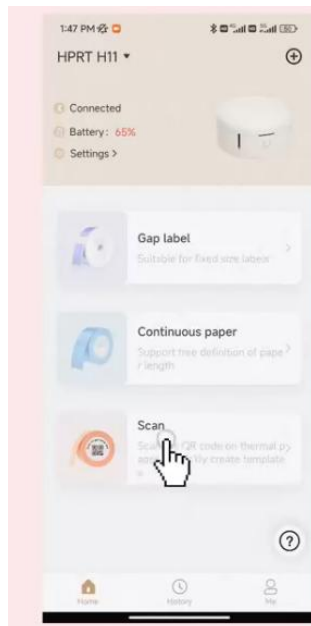
Open the lid and load the paper roll

With the QR code facing up.



with the QR code facing up

4. Click “Scan” to scan the QR code on the paper roll.

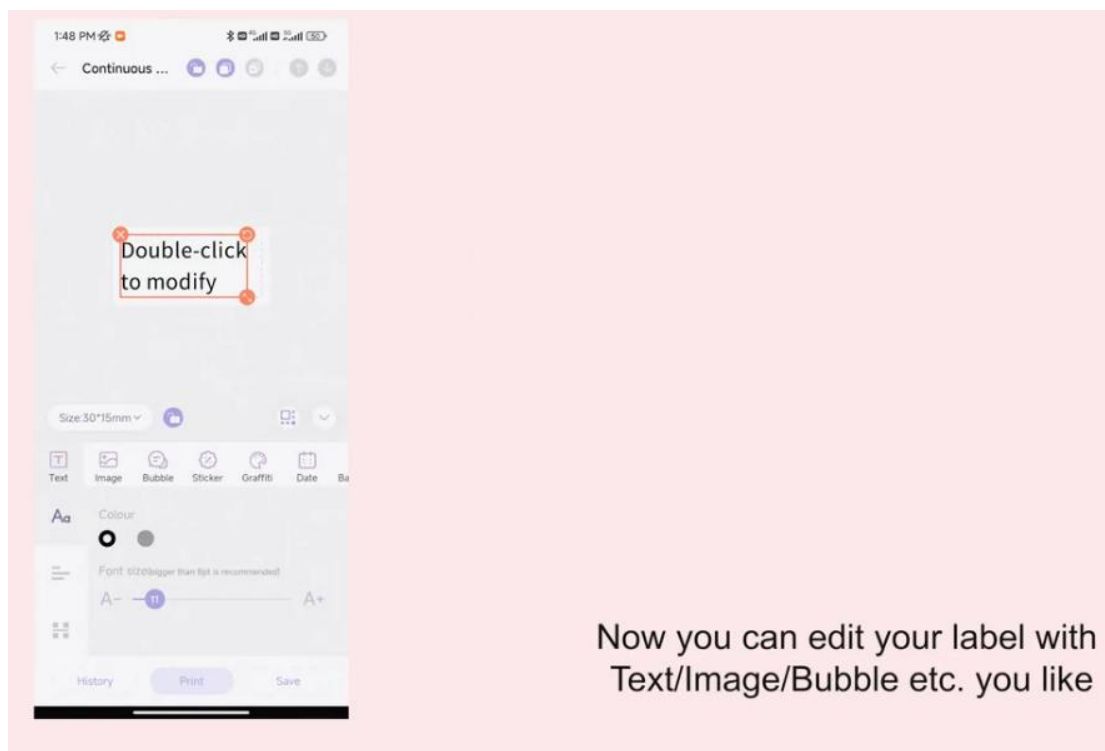
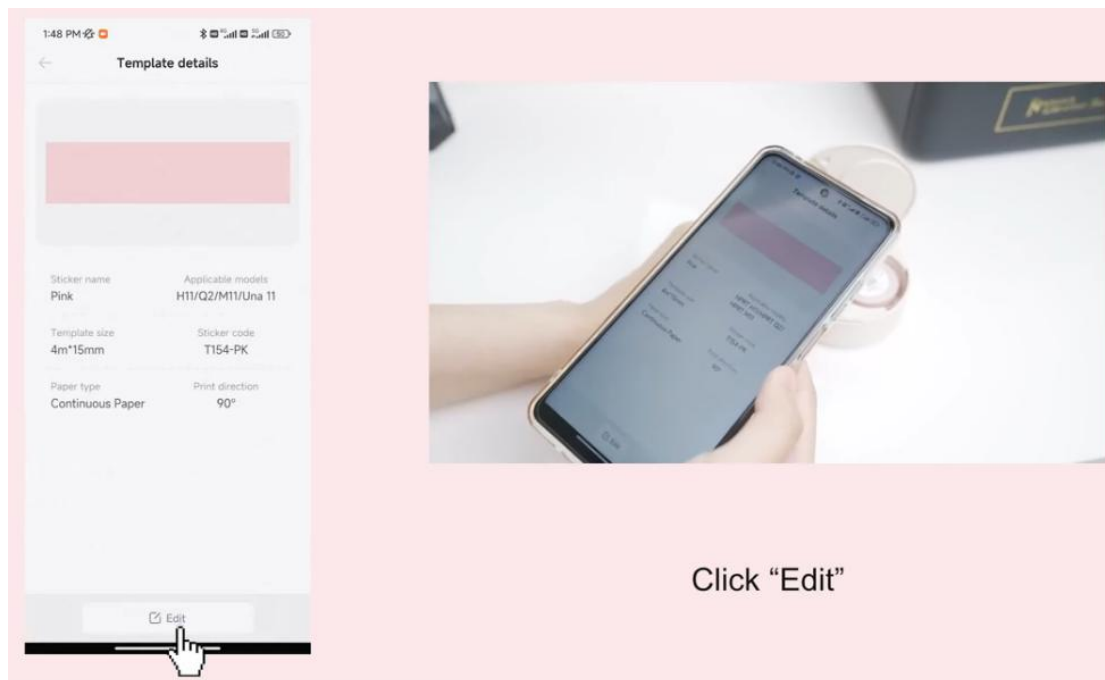


Click “Scan” to scan the QR code on the paper roll

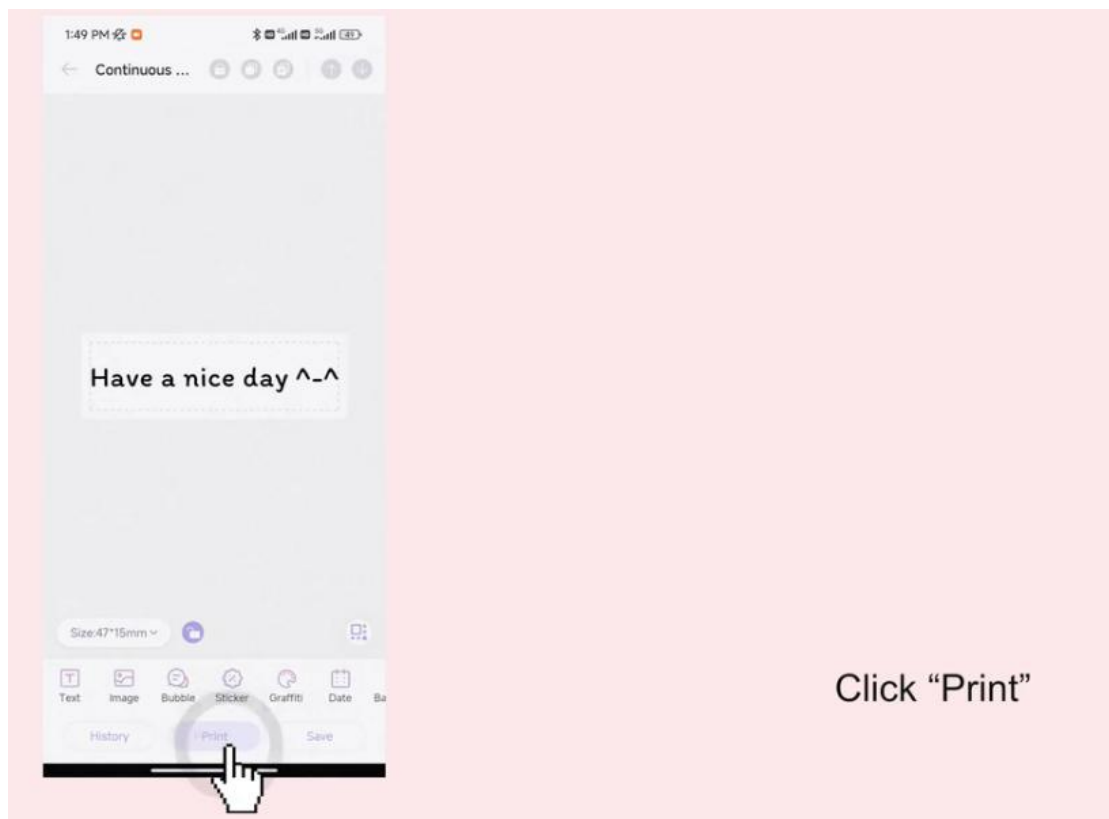


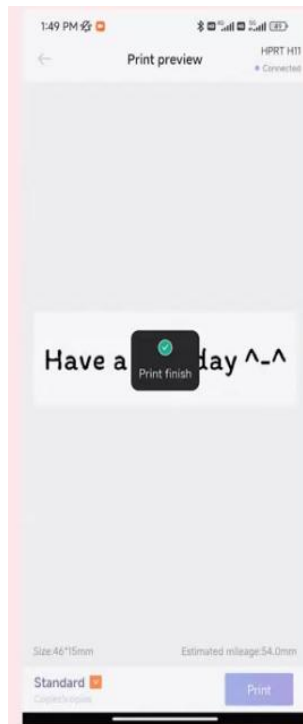
Click “Scan” to scan the QR code on the paper roll

5. After the scanned has been finished, please click “Edit” to edit the label.



6. After you edited the label, please click “Print” to print the label.





How to connect and print Gap label

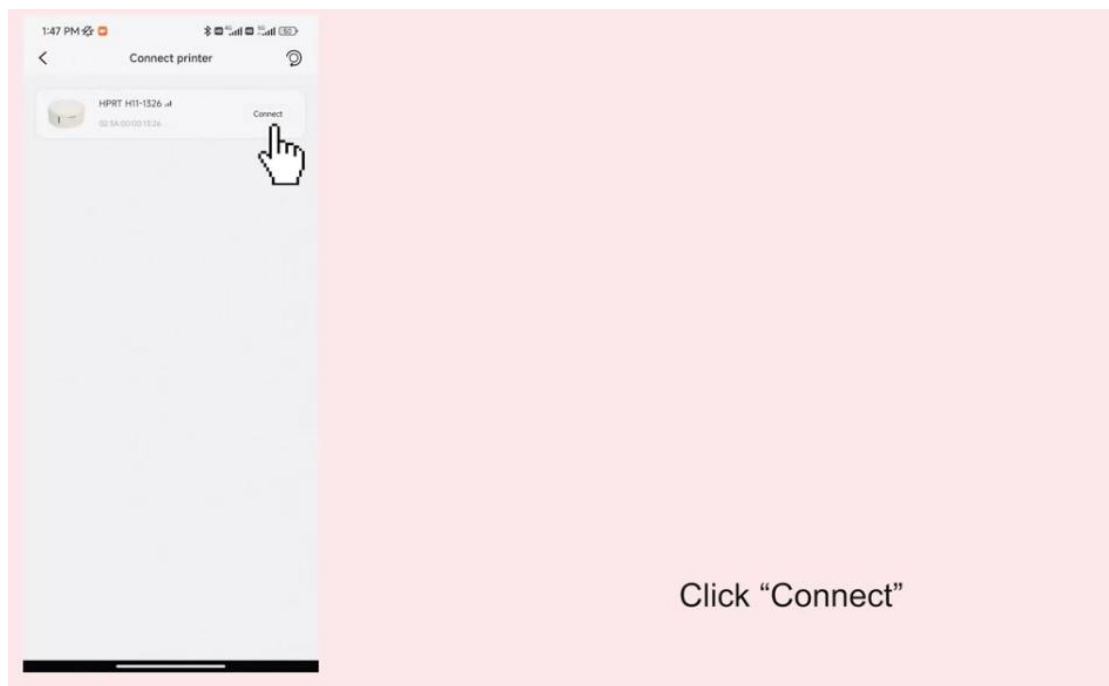
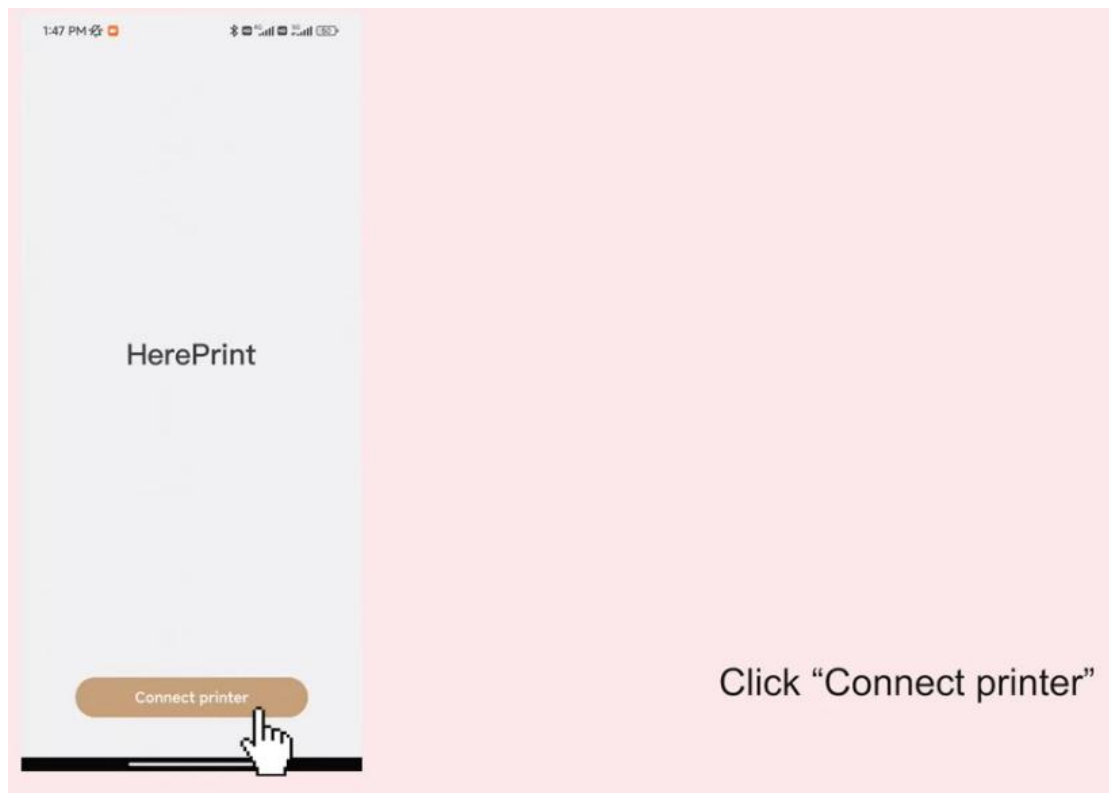
1. Please hold down the power button to turn on the printer.



Hold down the button to turn on the printer




2. Turn on the Bluetooth on your phone--open the "HerePrint" APP--click "Connect printer"--Click "Connect".



HPRT H11-2461 ▼



 Connected

 Battery: 64%

 Settings >



Gap label

Suitable for fixed size labels >



Continuous paper

Support free definition of paper length >



Scan

Scan the QR code on thermal paper to quickly create templates >



Home



History



Me

3. Open the lid and load the paper roll, with the QR code facing up, then double-click the button to calibrate the label.



Open the lid and load the paper roll



with the QR code facing up

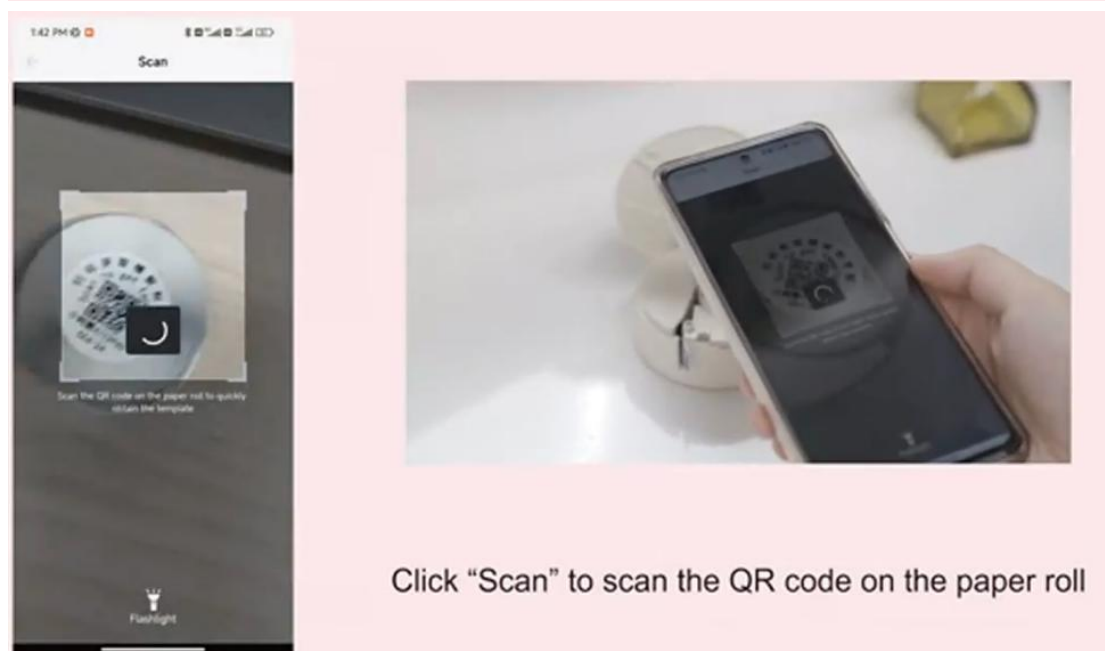
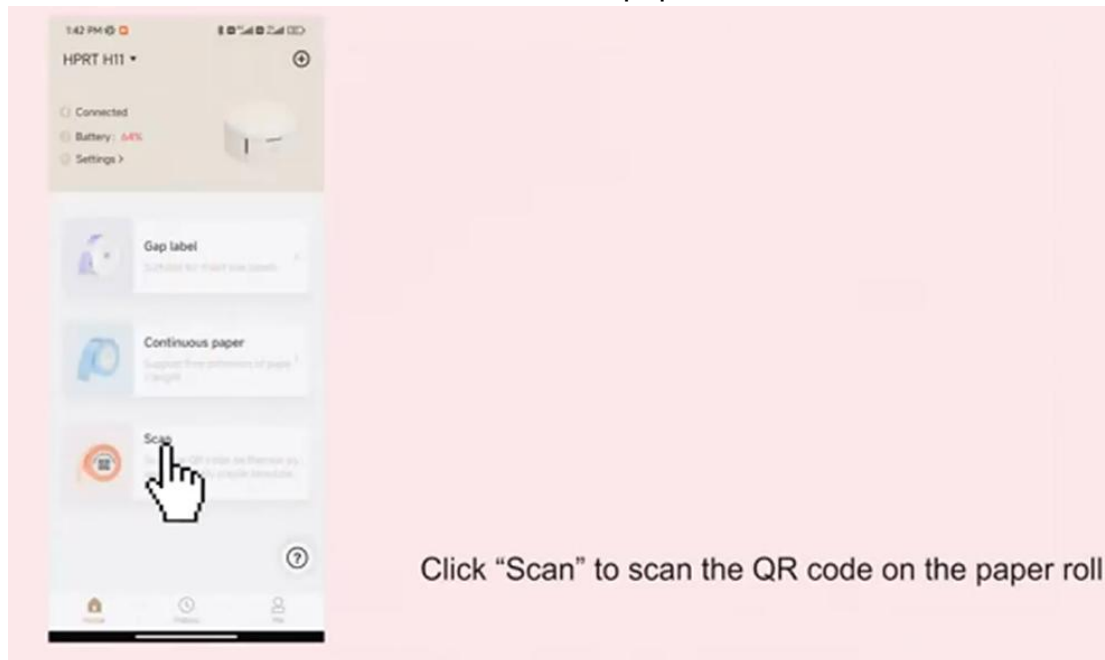


Double-click the button to calibrate the label



Double-click the button to calibrate the label

4. Click “Scan” to scan the QR code on the paper roll.





Click "Scan" to scan the QR code on the paper roll

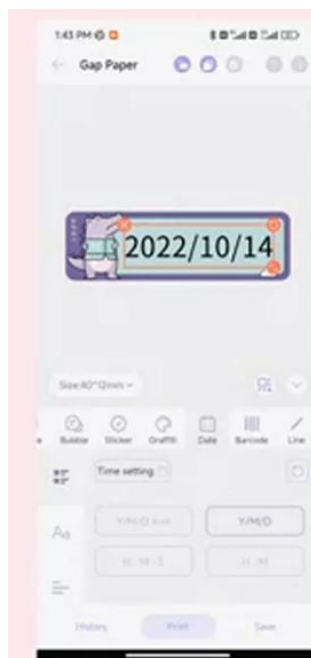
5. After the scanned has been finished, please click "Edit" to edit the label.



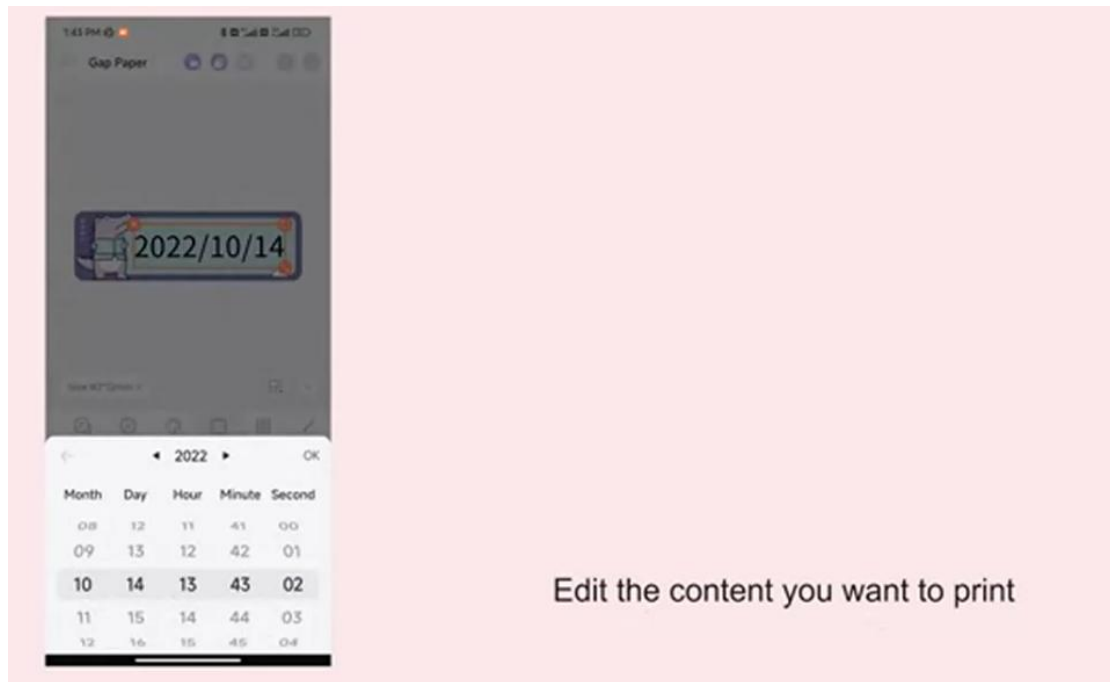
Click "Edit"



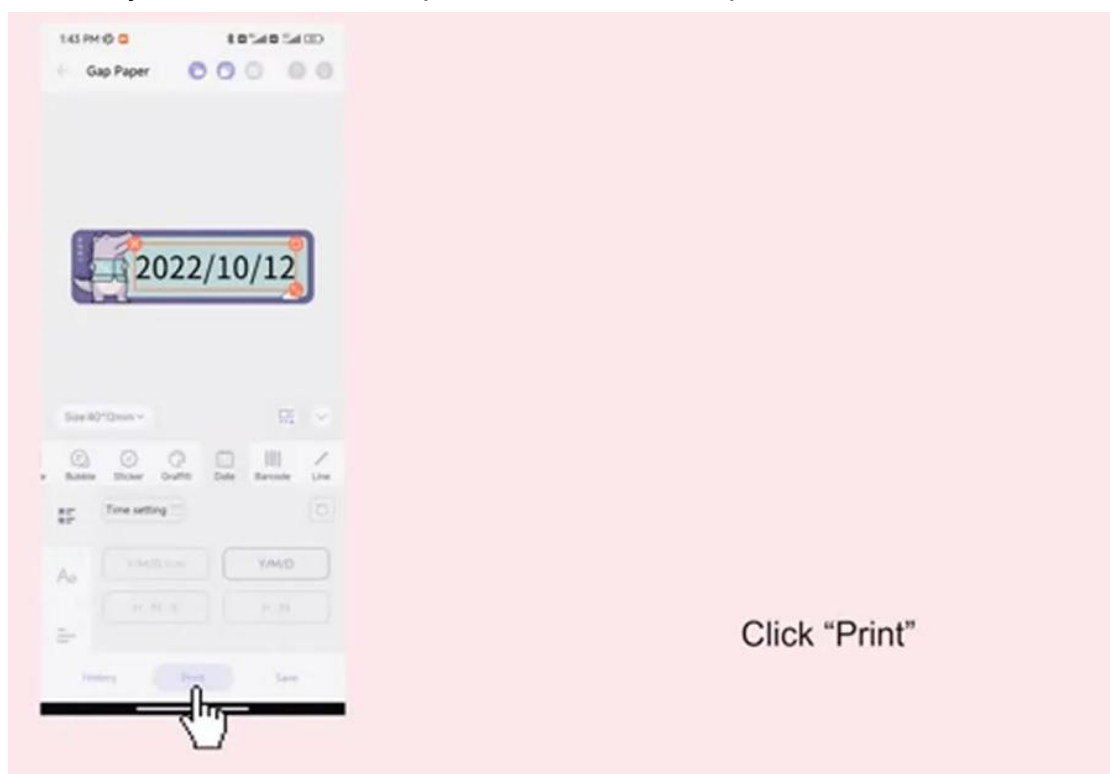
Now you can edit your label with Text/Image/Bubble etc. you like

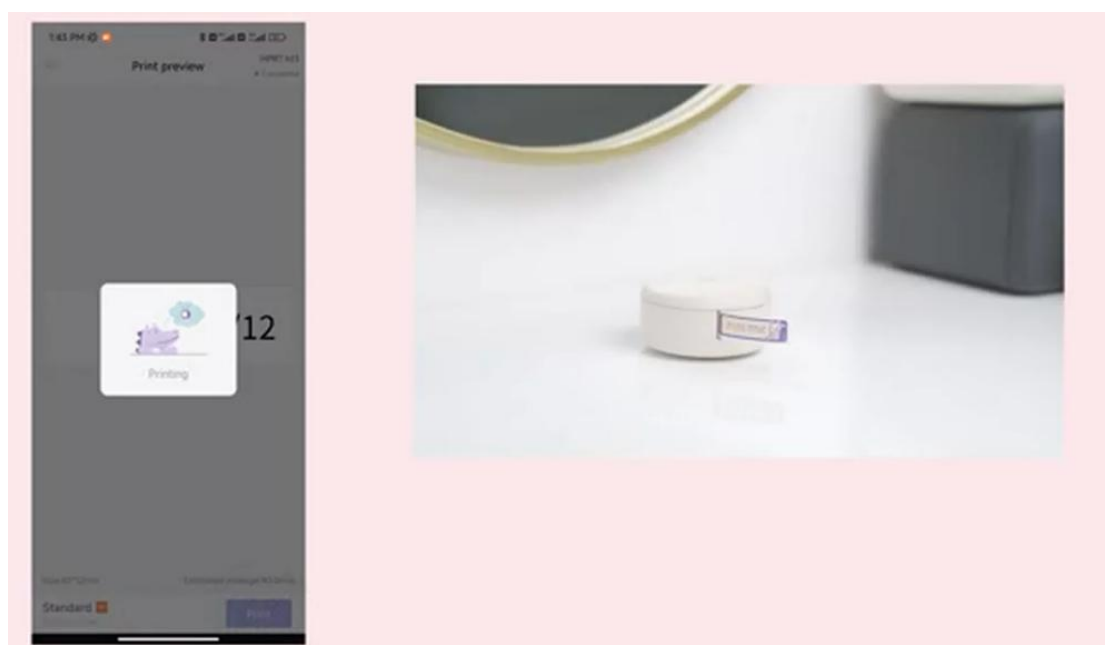


Drag them on the screen or use the buttons to adjust the position



6. After you edited the label, please click "Print" to print the label.





How can I find the replacement paper roll?

We have different kinds of paper rolls now, please check the below product link:

1. 3 Tapes in the package: separated labels with colorful patterns- crocodiles, flowers and dots etc, Including 12x40 and 12x30 sizes

https://www.amazon.com/dp/B0B9VY5N8S?ref=myi_title_dp

2. 3 Tapes in the package: Continuous Labels (15mm wide)- Clear labels with green printing, pink and yellow color labels.

https://www.amazon.com/dp/B0B9WGNQ3G?ref=myi_title_dp

3. 3 Tapes in the package: White Labels with different sizes-14×30mm; 12×30mm; 15mm wide continuous Labels. There are 210 labels on the roll, 4m (13 feet) long for one tape.

https://www.amazon.com/dp/B0B9WN3JCS?ref=myi_title_dp

4. 3 Tapes in the package: Pink/green/blue on clear labels. Width: 15mm(0.6"); Quantity: 3 Roll, Self-Adhesive Sticker Thermal Tapes.

https://www.amazon.com/dp/B0BFQSH7BQ?ref=myi_title_dp&th=1

If you want to buy the labels in the future, kindly suggest you can purchase the labels by the above links, and we will hit the shelf more labels in the future, stay tuned!

