

Mac OS BT Setting Guide & FQA

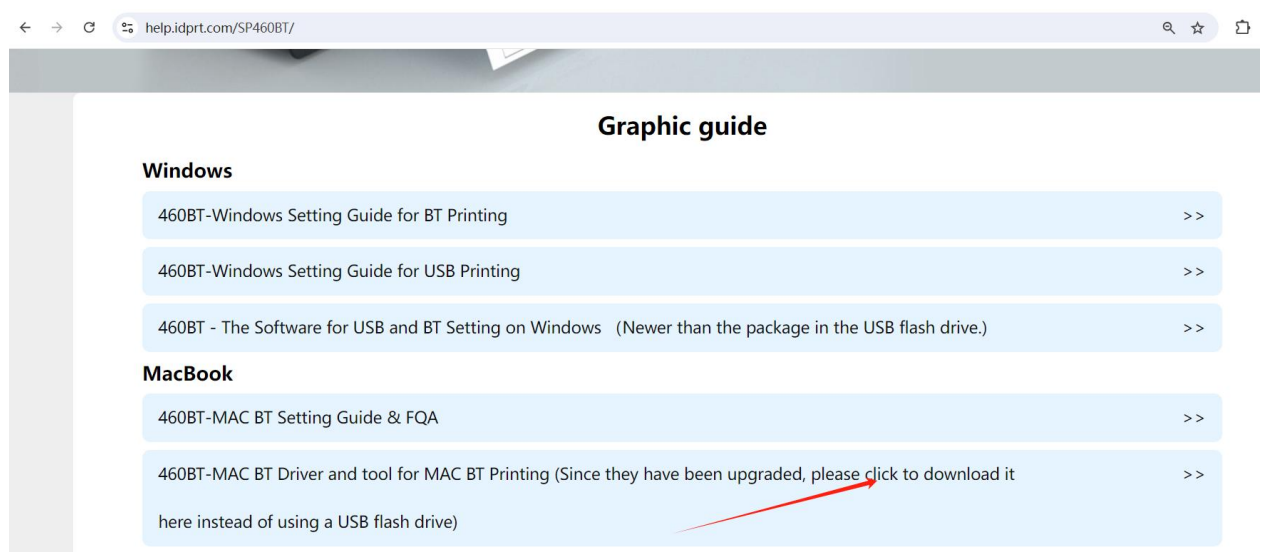
1. How to setting BT printing on mac OS?

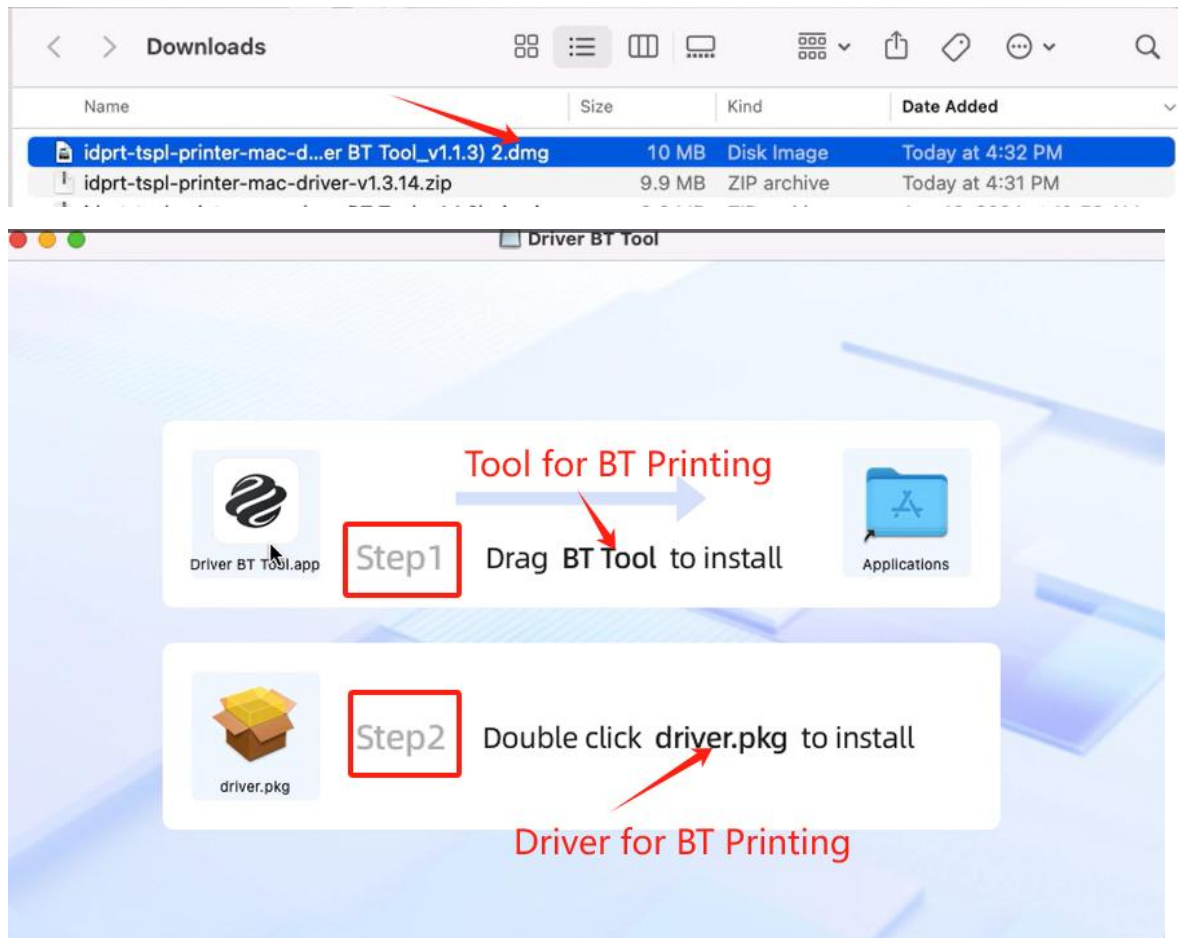
(1) Step1- Start the printer and turn on the Bluetooth

(2) Step2- Download the BT Driver & Tool from the website

<https://help.idprt.com/SP460BT/>

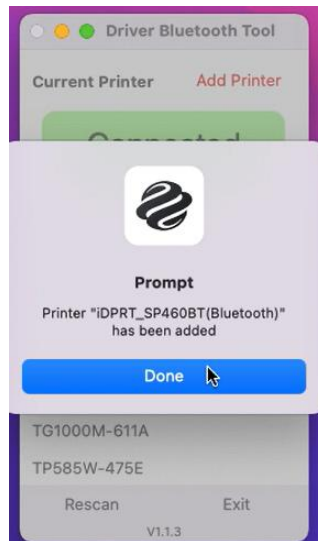
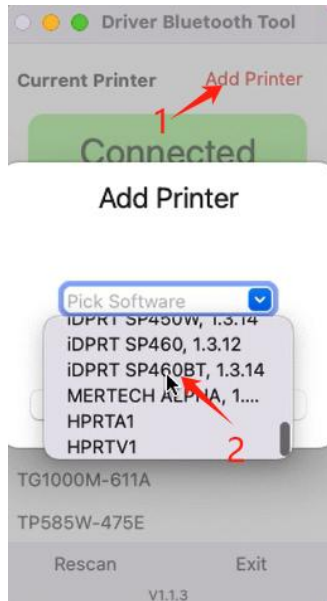
- ① **Before downloading**- Please ensure that the network is normal and turn off the anti-virus software to avoid errors. Don't worry, our software and drivers don't carry any computer viruses.
- ② **Download & Install**- Click [here](#) to find and download the **latest version** of MAC Bluetooth driver and BT printing tool (The version **is newer than the USB flash drive**, and the new version solves the problem of Bluetooth being easily disconnected)





(3) Step3- Setting on the Tool

- ① When using for the **first time**, please choose “iDPRT SP460BT” to **add the printer** on the tool and then connect it. (As shown in the figure below)



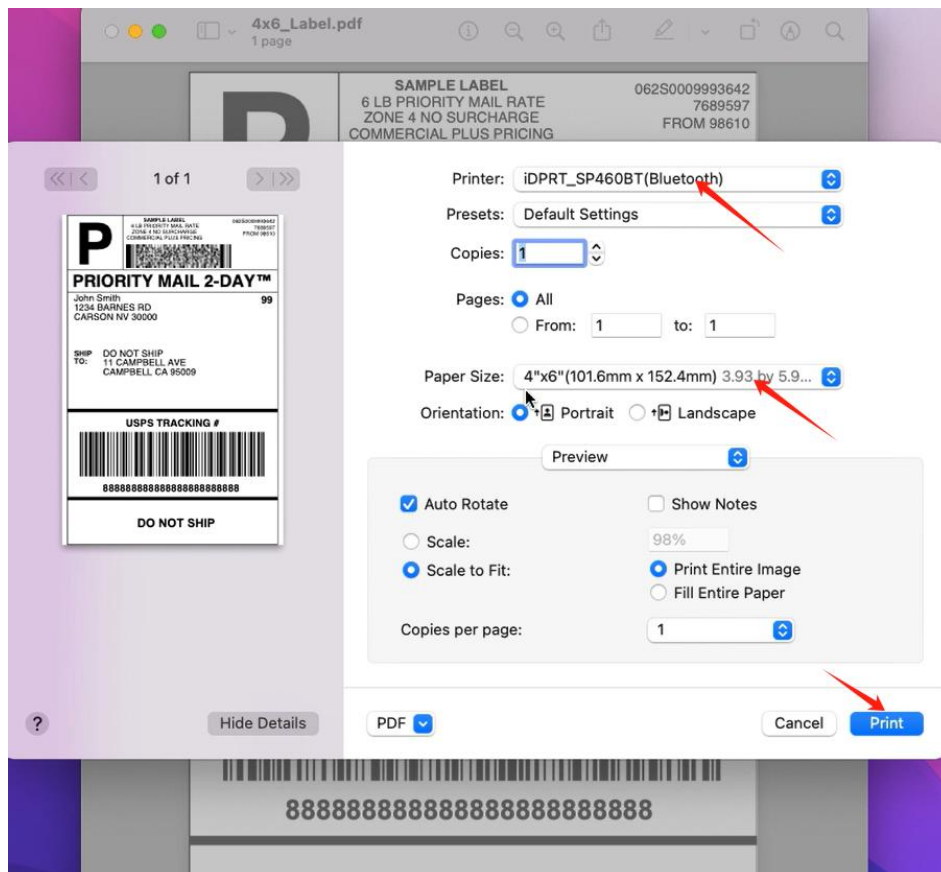
② Click the “SP460BT-****” on the printer list on the tool to connect it.



When you **print via Bluetooth on MAC**, please **always keep** the printer, Bluetooth, and the application “ **Driver BT tool** ” turned on.

2. Setting the Printing Preference-settinging “ Paper Size”

Open any PDF with preview - Click “ File-Print ” to set the printing preference



3. FQA

(1) -Why is there **no add the printer** interface on my tool interface?

-Since we have updated the new version to improve some usage issues, please don't download the installation package from the USB flash drive, but click [here](#) to download.

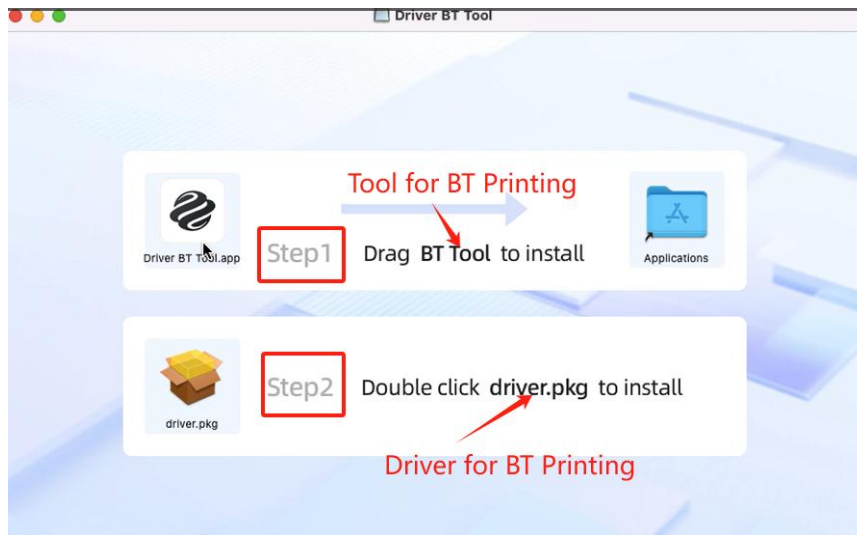
(2) -What should I do if I **can't find** my printer "iDPRT SP460BT-****" in the printer list or **can't connect it** on the tool?

Step1-Make sure the computer Bluetooth and printer are turned on.

Step2-Make sure the printer isn't automatically connected by other devices. If so, please disconnect it. Because a Bluetooth printer can't be connected and used by multiple devices at the same time.

(3) -I have completed all the settings for the **first time use**, why does **printing still fail**?

-Please follow the instructions in the installation package downloaded from the web page to install the tool first, and then install the driver. This is to ensure that the tool can capture the installed driver normally.



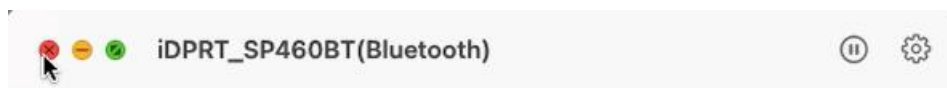
(4) -Successful printing the first time, but failed the next time?

Step1- Please ensure that the network environment is normal

Step2- Check if there are other devices connected to the printer automatically. If so, please disconnect the other devices.(Because Bluetooth printers can't be connected and used by multiple devices at the same time)

Step3- Make sure that Bluetooth and the application “**Driver BT tool**” are **turned on every time** you use Bluetooth printing on MacBook.

Step4- If a printing error occurs, please cancel the error printing in the print queue first, then troubleshoot according to step 1-3, and then print again.



(5) -What should I do if it **prints incorrectly**?

Step1- The most likely reason is **that label is not 4x6 inch format**, Please back to where you download the labels (eBay, Shopify, Etsy etc.), change format from 8.5x11 inch to 4x6 inch, then download and print again.

Step2- If you switch the label, please **recalibrate the printer** when switching label paper and **set the right paper size** on computer before printing.

Method of recalibration: Load at least 5 consecutive sheets of labels into the printer. Press and hold the feed button until the light flashes 2 times, then release the button. When the printer prints several blank labels and intelligently returns the labels, the calibration is complete.

Method of setting paper size: Open any PDF with preview - Click “File-Print ” to set the printing preference.