

Lighten your workload, focus on your business

HP LaserJet Pro M404 series HP LaserJet Pro MFP M428 series





Sustainability is smart business



Built to keep you—and your business—moving forward



Best-in-class security²

Sustainability is smart business



Business is all about resource management, and finding efficiencies is everyone's responsibility. HP LaserJet printers and MFPs are designed with the environment in mind, so you can handle what you need while conserving energy wherever possible.



The toner cartridge you can trust

Print crisp black text and professional-quality graphics while helping your business save energy with HP EcoSmart black toner. An innovative manufacturing process and new proprietary ingredients enables these devices to operate with less energy, allowing for up to 18% energy savings over prior products with the M404 series models and up to 22% energy savings with the MFP M428 series models.³



Only the power you need

Help cut energy costs with HP Auto-On/ Auto-Off Technology⁴—intelligence that readies your printer right when you need it and turns it off when you don't.

Increase efficiency and help save paper right out of the box. The duplex print setting is set at default paper savings mode when the device is shipped.⁵



Reduce your environmental impact

Avoid frustrating reprints, wasted supplies, and service calls using Original HP toner cartridges designed to work with your device for optimal results.

Help reduce wasted paper, toner, and time by only printing the jobs that are truly needed using optional PIN/pull-printing⁶ or HP Roam for Business.⁷

Count on easy cartridge recycling at no additional charge with HP Planet Partners.⁸



Find out more about HP Planet Partners⁸ at hp.com/recycle

Built to keep your business moving forward

Today's businesses are always on, and always connected. Choose a device that can keep up with how you actually work, collaborate, and get things done.

Keep business moving

Don't wait for documents—this printer prints your first page from ready mode as fast as 6.3 seconds (A4).9

Get prints at up to 38 pages per minute (ppm), simplex, and up to 31 images per minute (ipm), duplex (A4).^{10,11}



Enjoy enhanced wireless performance and more reliable connections with dual-band Wi-Fi^{®12} and Bluetooth[®] Low Energy.¹³ Set up your wireless printer effortlessly with easy wireless connect—no more tedious keying of your password at the printer.¹⁴

Print effortlessly from any device, virtually anywhere, to any HP printer—securely through the cloud.⁷

Simplify productivity

An easy-access USB port on the HP LaserJet Pro MFP M428 models allows users to easily walk up and print.¹⁵



Turn paper files into digital assets and send your work to more places without using a PC—with the MFP M428 series models, scan documents directly to Microsoft® SharePoint®, email, USB, cloud, and network folders. 16 Enjoy single-pass, two-sided scanning on the MFP M428fdn and M428fdw models. 17

Expand your capacity

Tailor this printer to the needs of your business. The HP LaserJet Pro M404 printer series and HP LaserJet Pro MFP M428 series models come standard with a 100-sheet multipurpose tray 1 and 250-sheet tray 2 that support media sizes up to 216 x 356 mm.



All models may be configured with an optional 550-sheet paper tray, which supports media sizes up to A4. Spend less time loading paper with a 900-sheet maximum input capacity.¹⁸

Best-in-class security²



HP Print Security isn't just about securing printers. It's about helping to secure your network with real-time threat detection, automated monitoring, and software validation—designed to detect and stop an attack as it happens.²



Always on guard

Count on strong protection for devices, data, and documents with printer security from HP.

More than 135/200 (printers/MFPs) embedded security features, ¹⁹ including secure boot and secure firmware, preserve sensitive data and help protect the printer from being the entry point for attacks.

Thwart potential attacks by receiving instant notification of security issues, so immediate action can be taken.²⁰ This device works with tools like Splunk, ArcSight, McAfee, and SIEMonster.



Take security to the next level

Help secure important documents and confidential information. With optional PIN/ pull printing, help ensure the security of confidential information by entering a PIN at the device to retrieve print jobs.⁶

Optional HP JetAdvantage Security Manager offers an effective, policy-based approach to help secure HP devices.²¹ Easily set security configuration policies and automatically validate settings across the fleet.



Expand capabilities with top-flight flexibility

Gain comprehensive control of information while providing employees the access they need to get the job done. Easily manage devices and settings using HP Web Jetadmin²² with a suite of enterprise-level management features.

Built-in LDAP addressing simplifies email distribution. Save IT time and make printing easy for the entire enterprise by using a single driver for all HP devices.²³

On all MFP M428 models, HP JetAdvantage Secure Print²⁴ helps secure documents by requiring authentication to release print jobs with.



For more information

Fleet management

HP Web Jetadmin visit: hp.com/go/wja

 $Solution\,brief: \underline{http://h20195.www2.hp.com/V2/GetPDF.aspx/4AA5-2719EEW.pdf}$

Video: http://hp.brightcovegallery.com/solutions/detail/video/4271055504001/

HP Universal Print Driver visit: hp.com/go/upd

Solution brief: http://h20195.www2.hp.com/V2/GetPDF.aspx/4AA2-4781EEW.pdf

Security

HP JetAdvantage Security Solutions visit: hp.com/go/printsecurity
Solution brief: http://h20195.www2.hp.com/V2/GetPDF.aspx/4AA3-1295EEW.pdf
Video: http://hp.brightcovegallery.com/products/detail/video/4270905124001/

HP JetAdvantage Security Manager visit: hp.com/go/securitymanager
Brochure: http://h20195.www2.hp.com/V2/GetPDF.aspx/4AA3-9275EEW.pdf
Video: http://hp.brightcovegallery.com/products/detail/video/4270837770001/

Simply designed to uncomplicate your day



You have enough to worry about each day. It's easy to accomplish what you need—and exceed your own expectations—with a streamlined device that's made for simple use.



Simple setup and printer management

Set up this device fast and start printing the pages you need right away. Easily manage device settings to help increase overall printing efficiency.

Equip employees to breeze through tasks with a customisable 6.9 cm colour touchscreen control panel—available on the MFP M428 series models.²⁵



The perfect fit wherever you need it

Make the most of your office space. This device is the perfect size to conveniently fit into your shared work area—and your work style.

Avoid interruptions with an HP LaserJet device designed to be streamlined with minimal parts and long-life supplies for simple service and maximum productivity.

Avoid frustrations when scanning. A slow-closing lid and frameless scanner on the MFP models help make this a quick and easy task.



Ready to work, right away

Speed through print jobs right out of the box. This printer is shipped with preinstalled, specially designed Original HP LaserJet toner cartridges with JetIntelligence. Auto seal removal enables simple and seamless cartridge replacement, so you can get back to business fast—without costly delays or frustrating messes.



Customise frequently used tasks with Quick Sets feature²⁵

Get to know the HP LaserJet Pro M404 series

HP LaserJet Pro M404dw shown

Dual-band Wi-Fi¹¹ for more reliable wireless performance and Bluetooth Low Energy¹³ for easy wireless setup

100-sheet multipurpose tray 1 supports media sizes up to 216 x 356 mm

Hi-Speed USB 2.0 port, USB port for job storage and PIN printing,⁶ Gigabit Ethernet LAN port

Rear door (access to the print path)



2-line LCD control panel

150-sheet output bin

Front door release button

Front door (access to HP EcoSmart black toner cartridges)

Automatic two-sided printing¹¹

250-sheet input tray 2 supports media sizes up to 216 x 356 mm

Series at a glance

	:	(i)	
Model (product number)	M404n (W1A52A)	M404dn (W1A53A)	M404dw (W1A56A)
Print speed (A4) ⁹	Simplex: Up to 38 ppm	Simplex: Up to 38 ppm; Duplex: Up to 31 ipm	Simplex: Up to 38 ppm; Duplex: Up to 31 ipm
Two-sided printing	Manual	Automatic (default⁵)	Automatic (default ⁵)
Control panel display	2-line LCD (all models)		
100-sheet multipurpose tray 1, 250-sheet tray 2	✓	✓	✓
Optional 550-sheet tray 3	Add up to one (all models)		
Input capacity (standard/maximum ¹⁷)	Up to 350/900 sheets (all mod	'els)	
Recommended monthly page volume ²⁶	Up to 4,000 pages (all models)		
In-box cartridge yield ²⁷	Black: ~1,500 pages	Black: ~3,000 pages	Black: ~3,000 pages
Replacement cartridge yields ²⁷ (A/X)	Black: ~3,000/10,000 pages (c	all models)	
Dual-band Wi-Fi with Bluetooth Low Energy ^{12,13}	Not available	Not available	√

Get to know the HP LaserJet Pro MFP M428 series

HP LaserJet Pro M428fdw shown

Dual-band Wi-Fi¹² for more reliable wireless performance and Bluetooth Low Energy¹³ for easy wireless setup

6.9 cm customisable colour touchscreen control panel (tilts up for easier viewing)²⁵

Easy-access USB port15

100-sheet multipurpose tray 1 supports media sizes up to 216 x 356 mm

Rear door (access to the print path)

Hi-Speed USB 2.0 port, USB port for job storage and PIN printing,⁶ Gigabit Ethernet LAN port, fax port¹⁷



50-sheet automatic document feeder (ADF) with single-pass, two-sided scanning¹⁷ supports media sizes up to 216 x 356 mm

Flatbed scanner supports media sizes up to A4

150-sheet output bin

Front door release button

Front door (access to HP EcoSmart black toner cartridges)

Automatic two-sided printing

250-sheet input tray 2 supports media sizes up to 216 x 356 mm

Series at a glance



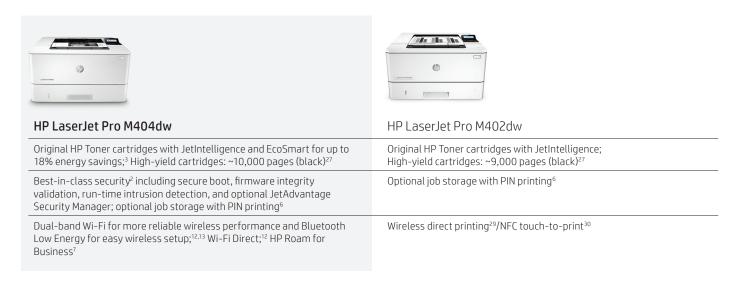




	:	1	1
Model (product number)	M428dw (W1A28A)	M428fdn (W1A29A)	M428fdw (W1A30A)
Functions	Print, copy, scan	Print, copy, scan, fax	Print, copy, scan, fax
Print speed (A4) ⁹	Simplex: Up to 38 ppm; Duplex:	Up to 31 ipm <i>(all models)</i>	
Scan speed (A4) ²⁸	Simplex: Up to 29 ppm (black); up to 20 ppm (colour)	Simplex: Up to 29 ppm (black); up to 20 ppm (colour) Duplex: Up to 49 ipm (black); up to 36 ipm (colour)	Simplex: Up to 29 ppm (black); up to 20 ppm (colour) Duplex: Up to 49 ipm (black); up to 36 ipm (colour)
Scanning ¹⁷	50-sheet ADF with simplex scanning	50-sheet ADF with single-pass, two sided scanning	50-sheet ADF with single-pass, two sided scanning
Two-sided printing	Automatic (default ⁵) (all models)		
Control panel display ²⁵	6.9 cm customisable colour touc	hscreen (all models)	
100-sheet multipurpose tray 1, 250-sheet tray 2	✓	✓	✓
Optional 550-sheet tray 3	Add up to one (all models)		
Input capacity (standard/maximum ¹⁷)	Up to 350/900 sheets (all model	s)	
Recommended monthly page volume ²⁶	Up to 4,000 pages (all models)		
In-box cartridge yield ²⁷	~3,000 pages (all models)		
Replacement cartridge yields ²⁷ (A/X)	Black: ~3,000/10,000 pages <i>(all</i>	models)	
Dual-band Wi-Fi with Bluetooth Low Energy ^{12,13}	✓	Not available	✓

What's new

HP LaserJet Pro M404 series compared to the HP LaserJet Pro M402 series



HP LaserJet Pro MFP M428 series compared to the HP LaserJet Pro MFP M426 series

HP LaserJet Pro MFP M428fdw	HP LaserJet Pro MFP M426fdw
6.9 cm customisable touchscreen with intuitive icon-based user interface	7.6 cm touchscreen with simple gesturing
Scan to email, USB, PC, network PC, folder, cloud, SharePoint, and Dropbox ¹⁶	Scan to email, USB, PC, network PC, folder, cloud
Original HP Toner cartridges with JetIntelligence and EcoSmart for up to 22% energy savings; ³	Original HP Toner cartridges with JetIntelligence; Standard/high-yield cartridges: ~3,100/9,000 pages (black) ²⁷
Standard/high-yield cartridges: ~3,000/10,000 pages (black) ²⁷	
Best-in-class security ² including secure boot, firmware integrity validation, run-time intrusion detection, and optional JetAdvantage Security Manager; optional job storage with PIN printing ⁶	Optional job storage with PIN printing ⁶
Dual-band Wi-Fi for more reliable wireless performance and Bluetooth Low Energy for easy wireless setup; ^{12,13} Wi-Fi Direct; ¹² HP Roam for Business ⁷	Wireless direct printing ²⁹ /NFC touch-to-print ³⁰

Technical specifications—M404 series

	HP LaserJet Pro M404n	HP LaserJet Pro M404dn	HP LaserJet Pro M404dw	
Product number	W1A52A	W1A53A	W1A56A	
Control panel	2-line LCD (all models)	·		
Print speed (A4/letter) ¹⁰	Simplex: Up to 38/40 ppm (all models,)		
		Duplex: Up to 31/33 ppm (dn/dw model	s)	
First page out (A4/letter)	From ready:9 As fast as 6.3/6.1 second	From ready: 9 As fast as 6.3/6.1 seconds (all models)		
Print resolution	Normal (600 x 600 dpi native; up to 4800 x 600 dpi enhanced), Fine Lines (1200 x 1200 dpi) (all models)			
Print resolution technology	HP FastRes 1200 (600 x 600 dpi), HP ProRes (1200 x 1200 dpi), Economode <i>(all models)</i>			
Printing features	Job storage with PIN printing, 6 N-up p	rinting, collation (all models)		
Two-sided printing	Manual	Automatic (default ⁵) (dn/dw models)		
Processor	1.2 GHz (all models)			
Memory	256 MB DRAM, 256 MB Flash (all mode	els)		
Storage	Optional job storage via external rear	host USB port ⁶		
Durability ratings				
Recommended monthly page volume ²⁶	750 to 4,000 pages (all models)			
Duty cycle ³¹	Up to 80,000 pages (all models)			
Media specifications				
Input capacity	Up to 350/900 sheets (standard/ maximum ¹⁷) (all models) Tray 1: Up to 100 sheets			
0.1.1	Tray 2: Up to 250 sheets			
Output capacity	Up to 150 sheets (all models)			
Media sizes	postcards (JIS single, JIS double), enve	K (195 x 270 mm, 184 x 260 mm, 197 x 273 Plopes (DL, C5, B5); Letter, legal, executive, sizes: 76 x 127 to 216 x 356 mm (3 x 5 to 8.	Oficio $(8.5 \times 13 \text{ in})$, $4 \times 6 \text{ in}$, $5 \times 8 \text{ in}$,	
	Tray 2: A4, A5, A6, B5 (JIS), B6 (JIS), 16K (195 \times 270 mm, 184 \times 260 mm, 197 \times 273 mm), 10 \times 15 cm, Oficio (216 \times 340 mm postcards (JIS single, JIS double), envelopes (DL, C5, B5); Letter, legal, executive, Oficio (8.5 \times 13 in), 4 \times 6 in, 5 \times 8 in, envelopes (No. 10, Monarch); Custom sizes: 100 \times 148 to 216 \times 356 mm (3.94 \times 5.83 to 8.5 \times 14 in)			
		5 (JIS), 16K (195 x 270 mm, 184 x 260 mm, JIS double); Letter, legal, executive, Oficio 4 x 5.83 to 8.5 x 14 in)		
		Automatic duplexer: A4, B5, 16K (195 x Oficio (216 x 340 mm); Letter, legal, exe	270 mm, 184 x 260 mm, 197 x 273 mm) ecutive, Oficio (8.5 x 13 in)	
Media weights	Tray 1: 60 to 175 g/m² (16 to 46.6 lb bo	ond)		
	Tray 2: 60 to 120 g/m² (16 to 32 lb bond)			
	Optional tray 3: 60 to 120 g/m² (16 to 32 lb bond)			
		Automatic duplexer: 60 to 120 g/m2 (16	5 to 32 lb bond)	
Media types	Paper (plain, HP EcoEFFICIENT, light, henvelopes, labels	eavy, bond, coloured, letterhead, preprinte	ed, prepunched, recycled, rough),	
Print languages	HP PCL 6, HP PCL 5c, HP postscript lev	el 3 emulation, PDF, URF, PWG Raster (all n	nodels)	
Fonts	84 scalable TrueType fonts (all models	5)		
Connectivity	Hi-Speed USB 2.0 printing port; 1 USB	port for job storage with PIN printing; ⁶ 1 Gi	gabit Ethernet LAN port	
			Plus: 802.11 b/g/n/2.4/5.0 GHz Wi-Fi	

Plus: 802.11 b/g/n/2.4/5.0 GHz Wi-Fi radio

	HP LaserJet Pro M404n	HP LaserJet Pro M404dn	HP LaserJet Pro M404dw	
Mobile printing	Apple AirPrint, ³² Mopria™-certified, Google Cloud Print™ 2.0, HP ePrint, ³³ mobile apps, HP Roam-caprinting ⁷			
			Plus: HP Roam-enabled for easy printing, ⁷ Dual-band Wi-Fi, Wi-Fi Direct, ¹² Bluetooth Low Energy ¹³	
Network capabilities	Built-in 10/100/1000Base-TX Etherne	t, Gigabit; Auto-crossover Ethernet; Autl	nentication via 802.1X	
Network protocols	Via built-in networking solution: TCP/IF	P, IPv4, IPv6		
	Print: TCP-IP port 9100 Direct Mode, Lf Google Cloud Print 2.0; Mopria, IPP Prin		es Printing, Apple AirPrint, ³² HP ePrint, ³³	
	Discovery: SLP, Bonjour, Web Services	Discovery		
	IP config: IPv4 (BootP, DHCP, AutoIP, Ma Security and Certificate management	anual), IPv6 (Stateless Link-Local and via	a Router, Statefull via DHCPv6), SSL	
	Management: SNMPv1, SNMPv2, SNMF	v3, HTTP/HTTPS, Syslog, FTP FW Down	load	
Security	Secure Boot, secure firmware integrity 1.0, TLS 1.1, TLS 1.2; IPP over TLS	, runtime code Integrity, password prote	cted EWS, secure browsing via SSL/TLS	
	Network: enable/disable network ports and features, unused protocol and service disablement, SNMPv1, SNMPv2, and SNMPv3, community password change			
	HP ePrint: ³³ HTTPS with certificate validation, HTTP Basic Access Authentication, SASL authentication			
	printing, Syslog, signed firmware, adm	n; Firewall and ACL; control panel lock, ce inistrator settings, 802.1x authenticatio firmware updates; Secure Encrypted Pri y Manager ²¹	n (EAP-TLS, and PEAP); Encrypted data	
	- With optional This Sethavantage Security	y riunage.	Plus: IPPS	
Compatible operating systems ³⁴	Windows® Client OS (all 32- and 64-bit editions): Windows 10, Windows 8.1, Windows 8 (Basic, Pro, Enterprise, Enterprise N), Windows 7 (Starter Edition SP1, UPD Ultimate)			
	Mobile OS: iOs, Android™			
	Mac OS: Sierra v10.12, High Sierra v10.13, Mojave v10.14			
	Discrete PCL6 Printer Driver: For more information on the supported operating systems go to support.hp.com			
	UPD PCL6/PS Printer Drivers: ²³ For more information on the supported operating systems see <u>hp.com/go/upd</u>			
Compatible network operating systems	Windows Server® 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016 64-bit			
	Failover Cluster 2008 R2, Failover Cluster 2012 R2, Terminal server 2008 R2, Remote Desktop server 2012 R2			
	Citrix® Server 6.5, Citrix XenApp and XenDesktop® 7.6, Citrix Ready Kit Certification - up to Citrix Server 7.18, For more information, see citrixready.citrix.com			
	Novell iPrint server			
	Linux®: For more information, see developers.hp.com/hp-linux-imaging-and-printing			
	Unix®: For more information, see hp.co	om/go/unixmodelscripts		
	UPD PCL6/PS Printer Drivers:23 For mo	re information, see <u>hp.com/go/upd</u>		
System requirements, Windows	A compatible operating system (see ab browser (for additional OS hardware re	oove), 2 GB available hard disk space, Intequirements see <u>microsoft.com</u>)	ernet connection or USB port, Internet	
System requirements, Macintosh	A compatible operating system (see abadditional OS hardware requirements	oove), 2 GB available hard disk space, Int see <u>apple.com</u>)	ernet connection or USB port (for	
Dimensions, operating (width x depth x height)	381 x 357 x 216 mm (15.0 x 14.06 x 8.5	5 in) (all models)		
Dimensions, maximum³5 (width x depth x height)	381 x 634 x 241 mm (15.0 x 25.0 x 9.5	in) (all models)		
Weight (with print cartridges)	8.22 kg (18.12 lb) <i>(all models)</i>			
What's in the box	HP LaserJet printer, Getting Started gu	ide, support flyer, warranty guide, regul	atory flyer, power cord	
	Plus: Preinstalled HP Black LaserJet toner cartridge (~1,500 pages) ²⁷	Plus: Preinstalled HP Black LaserJet toner cartridge (~3,000 pages) ²⁷	Plus: Preinstalled HP Black LaserJet toner cartridge (~3,000 pages), ²⁷ USE cable	
Software included	No software solutions are included in t	 he box, go to hp.com or 123.hp.com/las		

	HP LaserJet Pro M404n	HP LaserJet Pro M404d	HP LaserJet Pro M404dn	HP LaserJet Pro M404dw	
Downloadable software	From <u>123.hp.com:</u> HP Easy St	art (guided software install for	· Windows and Mac)		
	Windows OS: From hp.com , full-solution software and drivers, basic-solution software and drivers, HP PCL6 XPS Discrete Print Driver, product documentation and support				
	Mac OS: From hp.com, HP Easy Start (guided software install), HP Mac PS Print Driver, HP Easy Admin				
	Mobile OS: For more informat	tion on iOs and Android, see <u>hp</u>	.com/go/businessmobileprintir	<u>ng</u>	
	Printer Administrators: See				

Environmental and power specifications—404 series

	HP LaserJet Pro M404n	HP LaserJet Pro M404dn	HP LaserJet Pro M404dw	
Environmental ranges				
Temperatures	Operating: 15 to 32.5° C (59 to 90.5° F); Recommended operating: 17.5 to 25° C (63.5 to 77° F); Storage: -20 to 40° C (4 to 104° F)			
Relative Humidity	Operating range: 10 to 80% RH; Recom	Operating range: 10 to 80% RH; Recommended operating range: 30 to 70% RH		
Acoustic power emissions ³⁶	Ready mode: 2.5 B(A); Active print: 6.7 B(A)			
Acoustic pressure emissions (bystander)	Ready mode: 15 dB(A); Active print: 53 dB(A)			
Power specifications ³⁷				
Power supply	110-volt input voltage: 100 V-127 V nominal @ +/-10%; 50-60 Hz nominal +/- 2 Hz 220-volt input voltage: 220 V-240 V nominal @ +/-10%; 50-60 Hz nominal +/- 2 Hz (Not dual voltage, power supply varies by part number with # option code identifier)			
Power consumption	Active: 495 watts; Ready: 5.5 watts; Sleep: 0.5 watts; HP Auto-Off/Wake on LAN: 0.5 watts; Auto-Off/Manual-on: 0.5 watts; Manual off: 0.5 watts			
Typical electricity	N/A	Blue Angel: 1.10 kWh/week		
consumption (TEC)		ENERGY STAR®: 1.228 kWh/week		
Energy-saving features	HP Auto-On/Auto-Off Technology ⁴ (all r	models)		
Environmental specifications	N/A	Blue Angel compliant, ENERGY STAR ce	rtified; EPEAT® Silver³8 (dn/dw models)	
Safety and regulatory compliance	IEC 60950-1:2005 +A1:2009+A2:2013/EN 60950-1:2006 +A11:2009+A1:2010+A12:2011+A2:2013; IEC 60825-1:2014/EN 60825-1:2014 (Class 1 Laser/LED Product); IEC 62479:2010/EN 62479:2010			
Electromagnetic emission standard		3, CISPR 32:2015/EN 55032:2015 - Class E itle 47 CFR, Part 15 Class B / ICES-003, Iss	•	

Technical specifications—M428 series

	HP LaserJet Pro MFP M428dw	HP LaserJet Pro MFP M428fdn	HP LaserJet Pro MFP M428fdw	
Product number	W1A28A	W1A29A	W1A30A	
Control panel	6.9 cm (2.7-inch) customisable colour to	ouchscreen (all models)		
Print speed (A4/letter) ¹⁰	Simplex: Up to 38/40 ppm; Duplex: Up t	o 31/33 ppm <i>(all models)</i>		
First page out (A4/letter)	From ready:9 As fast as 6.3/6.1 seconds	From ready: As fast as 6.3/6.1 seconds (all models)		
Print resolution	Normal (600×600 dpi native; up to 4800×600 dpi enhanced), Fine Lines (1200×1200 dpi) (all models)			
Print resolution technology	HP FastRes 1200 (600 x 600 dpi), HP ProRes (1200 x 1200 dpi), Economode (all models)			
Features ¹⁷				
Printing	Job storage with PIN printing, ⁶ N-up printing	nting, collation, easy-access USB ¹⁵		
Two-sided printing	Automatic (default ⁵) (all models)			
Scanning	Flatbed scanner: 216 x 297 mm (8.5 x 11.7 in); ADF with simplex scanning up to 216 x 356 mm (8.5 x 14 in)	Flatbed scanner: 216 x 297 mm (8.5 x 1 scanning up to 216 x 356 mm (8.5 x 14	1.7 in); ADF with single-pass, two-sided in)	
		_I le Drive and Dropbox), scan to email with crosoft SharePoint, ¹⁶ scan to computer wi		
Digital sending		lookup, scan to network folder, scan to U network folder, fax archive to email, fax t	·	
File formats	Digital send: PDF, Hi-compression PDF,	JPEG, TIFF, MTIFF, XPS, PDF/A		
		Windows: HP Scan software supports PDF, searchable PDF, JPG, RTF, TXT, BMP, PNG, TIFF; Mac: HP Easy Scan software supports PDF, searchable PDF, JPG, RTF, TXT, JPG-2000, PNG, TIFF		
Copying	Copy speed: Up to 38/40 copies per min	ute (cpm) (simplex, A4/letter); up to 31/3	3 cpm (duplex, A4/letter)	
	size presets, binding margin, and two p	s, scan once print many, collation, reduce ages to one page), fit to page, brightness for content with presets: none, text, phot	(lighter/darker), quality (draft/normal/	
	Copy resolution: Up to 600 x 600 dpi			
Faxing		Fax speed: ³⁹ 33.6 kbps/3 seconds per p fax polling, speed dial up to 120 numbe reduction, auto-redialing, stored faxes, pages	ers, each with 119 destinations, auto-fax	
		Fax resolution: Up to 300 x 300 dpi (hal	ftone enabled)	
Processor	1.2 GHz (all models)			
Memory	512 MB DRAM, 512 MB Flash (all models	5)		
Storage	Optional job storage via external rear h	ost USB port (minimum 16GB) <i>(all models</i>)	
Durability ratings				
Recommended monthly page volume ²⁶	750 to 4,000 pages (all models)			
Recommended monthly scan volume ⁴⁰	750 to 4,000 pages (all models)			
Duty cycle ³¹	Up to 80,000 pages (all models)			
Media specifications				
Input capacity	Up to 350/900 sheets (standard/ maxir Tray 1: Up to 100 sheets	num ¹⁷) (<i>all models)</i>		
	Tray 2: Up to 250 sheets			
Output capacity	Up to 150 sheets (all models)			

	HP LaserJet Pro MFP M428dw	HP LaserJet Pro MFP M428fdn	HP LaserJet Pro MFP M428fdw	
Media sizes	postcards (JIS single, JIS double), envelo	(195 x 270 mm, 184 x 260 mm, 197 x 273 opes (DL, C5, B5); Letter, legal, executive, zes: 76 x 127 to 216 x 356 mm (3 x 5 to 8.	Oficio (8.5 x 13 in), 4 x 6 in, 5 x 8 in,	
	postcards (JIS single, JIS double), envelo	(195 x 270 mm, 184 x 260 mm, 197 x 273 ppes (DL, C5, B5); Letter, legal, executive, zes: 100 x 148 to 216 x 356 mm (3.94 x 5.	Oficio (8.5 x 13 in), 4×6 in, 5×8 in,	
		JIS), 16K (195 x 270 mm, 184 x 260 mm, ´ S double); Letter, legal, executive, Oficio (x 5.83 to 8.5 x 14 in)		
	ADF: A4; Letter, legal; Custom sizes: 102×152 to 216×356 mm (4×5.9 to 8.5×14 in)			
	Automatic duplexer: A4, B5, 16K (195 x 2 executive, Oficio (8.5 x 13 in)	270 mm, 184 x 260 mm, 197 x 273 mm), (Oficio (216 x 340 mm); Letter, legal,	
Media weights	Tray 1: 60 to 176 g/m² (up to 200 g/m² with HP laser glossy photo papers)	vith postcards and HP laser glossy photo p	papers): 16 to 47 lb bond (up to 52 lb	
	Tray 2: 60 to 163 g/m² (up to 176 g/m² v bond (up to 47 lb with postcards, up to 5	vith postcards, up to 200 g/m² with HP las 52 lb with HP laser glossy photo papers)	ser glossy photo papers); 16 to 43 lb	
		'6 g/m² with postcards, up to 150 g/m² wi up to 40 lb with HP laser glossy photo pap		
	Automatic duplexer: 60 to 163 g/m² (16	to 43 lb bond)		
Media types	Paper (plain, light, heavy, bond, coloure	d, letterhead, preprinted, prepunched, re	cycled, rough), envelopes, labels	
Print languages	HP PCL 6, HP PCL 5c, HP postscript level	. 3 emulation, PDF, URF, native office, PW(Raster (all models)	
Fonts	84 scalable TrueType fonts (all models)			
Connectivity	Hi-Speed USB 2.0 printing port; 1 USB p	ort for job storage with PIN printing; ⁶ 1 Gi	gabit Ethernet LAN port	
Mobile printing	Apple AirPrint, 32 Mopria-certified, Googl	e Cloud Print 2.0, HP ePrint, ³³ mobile app	s, HP Roam-capable for easy printing ⁷	
	Plus: Dual-band Wi-Fi with Bluetooth Low Energy, Wi-Fi Direct ^{12,13}		Plus: Dual-band Wi-Fi with Bluetooth Low Energy, Wi-Fi Direct ^{12,13}	
Network capabilities	Standard via built-in 10/100/1000Base-	TX Ethernet, Gigabit; Auto-crossover Eth	ernet; Authentication via 802.1X	
Network protocols	Via built-in networking solution: TCP/IP,	IPv4, IPv6		
,	Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Web Services Printing, Apple AirPrint, 32 HP ePrint, 33 Google Cloud Print 2.0; Mopria, IPP Print			
	Discovery: SLP, Bonjour, Web Services Discovery			
	IP config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Statefull via DHCPv6), SSL Security and Certificate management			
	Management: SNMPv1, SNMPv2, SNMPv	3, HTTP/HTTPS, Syslog, FTP FW Downloa	ad	
Security	1.0, TLS 1.1, TLS 1.2; IPP over TLS; Netw disablement, SNMPv1, SNMPv2, and SNI Basic Access Authentication, SASL autholock, certificates configuration, UPD PIN authentication (EAP TLS, and PEAP), End	vare Integrity, Runtime Code Integrity, password protected EWS, secure browsing via SSL ver TLS; Network: enable/disable network ports and features, unused protocol and serving MPv2, and SNMPv3, community password change; HTTPS with certificate validation, HTT on, SASL authentication; LDAP authentication and authorisation; Firewall and ACL; controution, UPD PIN printing, Syslog, signed firmware, administrator settings, access control, 8 and PEAP), Encrypted data storage; Secure data erase; Automatic firmware updates; Secural job storage, 6 compatible with optional HP JetAdvantage Security Manager ²¹		
			Plus: IPPS	
Compatible operating systems	Windows Client OS (all 32- and 64-bit ed N), Windows 7 (Starter Edition SP1, UPD	ditions): Windows 10, Windows 8.1, Windo Ultimate)	ws 8 (Basic, Pro, Enterprise, Enterprise	
	Mobile OS: iOs, Android			
	Mac OS: Sierra v10.12, High Sierra v10.13			
	Discrete PCL6 Printer Driver: For more information on the supported operating systems go to support.hp.com , enter your product name and search, click on User Guides and enter your product name and search for User Guide, Search for your (Product Name) – User Guide, Search for the Supported Operating Systems section			
	UPD PCL6/PS Printer Drivers:23 For more	e information on the supported operating	systems see hp.com/go/upd	
Compatible network operating systems	Windows Server 2008 R2 64-bit, Windo 2012 R2 64-bit, Windows Server 2016 6	ws Server 2008 R2 64-bit (SP1), Windows 4-bit	s Server 2012 64-bit, Windows Server	
	Failover Cluster 2008 R2, Failover Cluste	er 2012 R2, Terminal server 2008 R2, Ren	note Desktop server 2012 R2	
	information, see <u>citrixready.citrix.com</u>	Desktop 7.6, Citrix Ready Kit Certification	- up to Citrix Server 7.18, For more	
	Novell iPrint server	pers.hp.com/hp-linux-imaging-and-prin	ting	
	Unix: For more information, see <u>develor</u>		ung	
	·	e information, see http://hp.com/go/upd		

	HP LaserJet Pro MFP M428dw	HP LaserJet Pro MFP M428fdn	HP LaserJet Pro MFP M428fdw	
System requirements, Windows	A compatible operating system (see abo browser (for additional OS hardware rec	ove), 2 GB available hard disk space, Inter quirements see <u>microsoft.com</u>)	net connection or USB port, Internet	
System requirements, Macintosh	A compatible operating system (see aboadditional OS hardware requirements se	ove), 2 GB available hard disk space, Inter ee <u>apple.com</u>)	net connection or USB port (for	
Dimensions, operating (width x depth x height)	420 x 390 x 323 mm (16.54 x 15.35 x 12.72 in) (all models)			
Dimensions, maximum ³⁵ (width x depth x height)	430 x 632 x 325 mm (16.93 x 25.0 x 12.8	430 x 632 x 325 mm (16.93 x 25.0 x 12.8 in) <i>(all models)</i>		
Weight (with print cartridges)	12.6 kg (27.78 lb) (all models)			
What's in the box	HP LaserJet MFP, preinstalled HP Black LaserJet toner cartridges (~3,000 pages); ²⁷ Getting Started guide, support flyer, warranty guide, regulatory flyer, power cord			
		Plus: Phone cord	Plus: Phone cord, USB cable	
Software included	No software solutions are included in the box, go to <u>hp.com</u> or <u>123.hp.com/laserjet</u> for software solutions			
Downloadable software	From 123.hp.com: HP Easy Start (guided software install for Windows and Mac)			
	Windows OS: From <u>hp.com</u> , full-solution Print Driver, product documentation and	•	tware and drivers, HP PCL6 XPS Discrete	
	Mac OS: From <u>hp.com</u> , HP Easy Start (gu	iided software install), HP Mac PS Print Di	river, HP Easy Admin	
	Mobile OS: For more information on iOs	and Android, see <u>hp.com/go/businessmo</u>	bileprinting	
	Printer Administrators: See hp.com/ for Printer Administrator Resource Kit (Driver Configuration Utility - Driver Deployment Utility - Managed Printing Administrator), HP Universal Print Drivers ¹⁵ PCL6 GDI & PS GDI for Windows, HP ePrint ³³ software (Mobile Driver for Windows), SAP Print Drivers (for more information, see support.hp.com/us-en/document/c05051702), HP Web JetAdmin, ²² HP JetAdvantage Security Manager, ²¹ HP Roam for Business, ⁷ HPLIP Linux Printer Driver (for more information, see hplipopensource.com/hplip-web/index.html), Unix Model Script Printer Driver (for more information, see hplipopensource.com/hplip-web/index.html), Unix Model Script Printer Driver (for more information, see hplipopensource.com/hplip-web/index.html), Unix Model Script Printer Driver (for more information, see hplipopensource.com/hplip-web/index.html), Unix Model Script Printer Driver (for more information, see hplipopensource.com/hplip-web/index.html), Unix Model Script Printer Driver (for more information), See hplipopensource.com/hplip-web/index.html), Unix Model Script Printer Driver (for more information), See hplipopensource.com/hplip-web/index.html), Unix Model Script Printer Driver (for more information).			
Warranty		Warranty and support options vary by provendor or go to https://example.com/support to learn		

Environmental and power specifications—MFP M428 series

	HP LaserJet Pro MFP M428dw	HP LaserJet Pro MFP M428fdn	HP LaserJet Pro MFP M428fdw		
Environmental ranges					
Temperatures	Operating: 15 to 32.5° C (59 to 90.5° F); 104° F)	Recommended operating: 17.5 to 25° C (6	33.5 to 77° F); Storage: -20 to 40° C (4 to		
Relative humidity	Operating range: 10 to 80% RH; Recomi	mended operating range: 30 to 70% RH			
Acoustic power emissions ³⁶	Ready mode: Inaudible; Active print: 6.7	B(A); Active copy: 6.8 B(A); Active scan: 6	.3 B(A)		
Acoustic pressure emissions (bystander)	Ready mode: Inaudible; Active print: 53	dB(A); Active copy: 54 dB(A); Active scan:	48 dB(A)		
Power specification ³⁷					
Power supply	110-volt input voltage: 100 V-127 V nor	minal @ +/-10%; 50-60 Hz nominal +/- 2 F	łz		
	220-volt input voltage: 220 V-240 V no	minal @ +/-10%; 50-60 Hz nominal +/- 2 I	Hz		
	(Not dual voltage, power supply varies by part number with # option code identifier)				
Power consumption	Active print: 510 watts, Ready: 7.5 watts, Sleep: 0.9 watts, Auto-off/Wake on LAN: 0.9 watts; Auto-off/Manual on: 0.06 watts; Off: 0.06 watts				
Typical electricity	Blue Angel: 1,144 kWh/week <i>(all models)</i>				
consumption (TEC) ENERGY STAR: 1.247 kWh/week (all models)					
Energy-saving features	HP Auto-On/Auto-Off Technology ⁴ (all models)				
Environmental specifications	Blue Angel compliant, ENERGY STAR cer	rtified; EPEAT Silver³8 (all models)			
Safety and regulatory compliance	IEC 60950-1:2005 +A1:2009+A2:2013/EN 60950-1:2006 +A11:2009+A1:2010+A12:2011+A2:2013; IEC 60825-1:2014/EI 60825-1:2014 (Class 1 Laser/LED Product); IEC 62479:2010/EN 62479:2010				
Electromagnetic emission standard	CISPR 32:2012/EN 55032:2012 - Class B, CISPR 32:2015/EN 55032:2015 - Class B, EN 61000-3-2:2014, EN 61000-3-3:2013, EN 55024:2010+A1:2015, FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 6; Other EMC approvals as required by individual countries				
Telecom Compliance Certification		oart C & E RSS 247 Issue 1, 2015 & RSS 102 .1.1; EN301 489-17 V3.1.1; IEC62311:2007);4			
		Fay Telecom: ETSLES 203 021: ECC Rule	s and Regulations 47 CFR Part 68: other		

Fax Telecom: ETSI ES 203 021; FCC Rules and Regulations 47 CFR Part 68; other Telecom approvals as required by individual countries

Ordering information

Use accessories and supplies specifically designed for the printer to help provide efficient performance. To order the accessories and supplies listed here, go to hp.com/go/contact. To contact HP by country, please visit hp.com/go/contact.

LaserJet	HP LaserJet Pro M404n HP LaserJet Pro M404dn HP LaserJet Pro M404dw HP LaserJet Pro MFP M428dw HP LaserJet Pro MFP M428fdn HP LaserJet Pro MFP M428fdw HP LaserJet Pro MFP M428fdw	W1A52A W1A53A W1A56A W1A28A W1A29A W1A30A
Supplies ⁴¹	HP 59A Black Original LaserJet Toner Cartridge (~3,000 pages) ²⁷ HP 59X Black Original LaserJet Toner Cartridge (~10,000 pages) ²⁷	CF259A CF259X
Accessories	HP LaserJet 550-sheet paper feeder HP v222w 16GB Mini USB Drive	D9P29A POR81AA
Solutions	HP Web Jetadmin: hp.com/go/wja HP Universal Print Driver: hp.com/go/upd HP JetAdvantage Security Manager: hp.com/go/securitymanager HP JetAdvantage On Demand Cloud Solutions: hp.com/go/JetAdvantageondemand HP LaserJet Fonts, Barcodes, and IPDS Emulation available at hp.com/go/laserjetfonts To learn more about available infrastructure, management, and workflow solutions, visit	

- ¹ In July 2018, HP was named Buyers Lab's Most Reliable Business Printer & MFP Brand by the analysts at Buyers Lab (BLI), based on lab testing from 2012 to 2018. For more information, see https://www.keypointintelligence.com/news/awards.
- ² Based on HP review of 2018 published security features of competitive in-class printers. Only HP offers a combination of security features that can monitor to detect and automatically stop an attack then self-validate software integrity in a reboot. For a list of printers, visit hp.com/go/PrintersThatProtect. For more information: hp.com/go/printersecurityclaims.
- ³ HP calculations based on ENERGY STAR® normalised TEC data comparing the HP LaserJet 300/400 series and 500 series monochrome printers introduced in Spring 2019. HP 58/59/76/77A/X compared to HP 26A/X, and HP 89A/X/Y compared to HP 87A/X.
- ⁴ HP Auto-On/Auto-Off Technology capabilities are subject to printer and settings.
- ⁵ All new product introductions beginning in Fall 2019 will include consistent worldwide default duplex settings (across bundles/drivers); Spring 2019 will include consistent worldwide default duplex settings for most products across the most common driver.
- ⁶ Requires purchase of separate USB flash drive with at least 16 GB capacity.
- ⁷ Subscription or accessory may be required. For more information, visit <u>hp.com/go/roam</u>. To enable HP Roam, some devices may require firmware to be upgraded and an optional accessory to add Bluetooth® Low Energy (BLE) beaconing capabilities. Customer can purchase the RadBeacon USB.
- ⁸ Programme availability varies. For more information, visit hp.com/recycle.
- Measured using ISO/IEC 17629. Exact speed varies depending on the system configuration, software application, driver, and document complexity. Learn more at hp.com/go/printerclaims.
- ¹⁰ Measured using ISO/IEC 24734; excludes first set of test documents. For more information, see <u>hp.com/go/printerclaims</u>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
- ¹¹ Automatic two-sided printing is not available on the HP LaserJet Pro M404n.
- ¹² Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <u>hp.com/go/mobileprinting</u>. Wi-Fi[®] is a registered trademark of Wi-Fi Alliance[®].
- ¹³ Bluetooth[®] is a trademark owned by its proprietor and used by HP Inc. under licence. Learn more at hp.com/go/mobileprinting.
- ¹⁴ Only supported on printers with embedded wireless hardware. Requires the installation of the HP Smart App on an iOS and Android™ that supports Bluetooth® Low Energy. Learn more about the HP Smart App at hp.com/go/mobileprinting.
- ¹⁵ An administrator must enable the easy-access USB port before use.
- ¹⁶ Microsoft® SharePoint® 365 not supported. Requires an Internet connection to the printer. Services may require registration. App availability varies by country, language, and agreements. For details, see hpconnected.com.
- ¹⁷ The HP LaserJet Pro MFP M428dw model does not support single-pass, two-sided scanning or fax capabilities.
- ¹⁸ Purchase of optional paper tray required to reach maximum input capacity.
- ¹⁹ Some features require additional purchase. A FutureSmart service pack update may be required to activate security features. Learn more at hp.com/go/printsecurity.
- ²⁰ Instant threat notifications can appear on the device control panel when a potential threat occurs from malicious intent or there is a bug or vulnerability in the firmware code of the device. If this error raises concern, please contact your company IT representative or, if unavailable, HP Support, who can investigate the cause through analysis of device syslog data using a standard SIEM tool from McAfee, Splunk, Arcsight, or SIEMonster. The control panel error message may show an error code on a blue screen during code signature checks or memory write intrusions.
- ²¹ HP JetAdvantage Security Manager must be purchased separately. For details, see hp.com/go/securitymanager.
- 22 HP Web Jetadmin is available for download at no additional charge at hp.com/go/wja.
- ²³ The HP Universal Print Driver is available for download at no additional charge at hp.com/go/upd.
- ²⁴ HP JetAdvantage Secure Print works with any network-connected printer or MFP. On-device authentication is available for many HP LaserJet, PageWide, and OfficeJet Pro devices and selected non-HP devices. Some devices may require a firmware upgrade. Internet connection required for cloud storage and retrieval of print jobs. Print-job release from a mobile device requires a network connection and QR code. For more information and a list of supported printers and MFPs, see hp.com/go/JetAdvantageSecurePrint.
- ²⁵ A 6.9 cm customisable colour touchscreen is available on the MFP M428 series. Connect printer/MFP to the network and complete customisation through the Embedded Web Server. The M404 printer series offers a 2-line LCD display.
- ²⁶ Recommended Monthly Page Volume (RMPV): HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
- ²⁷ Average black declared yields based on ISO/IEC 19752 and continuous printing. For details visit hp.com/go/learnaboutsupplies. Pages may vary based on customer printing conditions and usage. Optional high-yield cartridges are not included in printer purchase and must purchased separately. The HP LaserJet Pro M404n model ships with a pre-installed ~1,500-page starter cartridge; all other models ship with a pre-installed ~3,000-page A cartridge.
- ²⁸ Scan speeds measured from ADF. Actual processing speeds may vary depending on scan resolution, network conditions, computer performance, and application software.
- 29 Mobile device needs to be connected directly to the Wi-Fi® network of a wireless direct-capable MFP or printer prior to printing. Depending on

mobile device, an app or driver may also be required. Wireless performance is dependent on physical environment and distance from the access point in the MFP or printer. Learn more at hp.com/go/businessmobileprinting.

- Mobile device must support near-field communications (NFC)-enabled printing. For more information, see hp.com/qo/nfcprinting.
- ³⁾ Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
- ³² Supports the following devices running iOS 4.2 or later: iPad, iPad 2, iPhone (3GS or later), iPod touch (3rd generation or later). Works with HP's AirPrint-enabled printers and requires the printer be connected to the same network as your iOS device. Wireless performance is dependent on physical environment and distance from the access point.
- ³³ Printer requires ePrint account registration. App or software may be required. Wireless operations are compatible with 2.4 GHz operations only. Learn more at hp.com/go/mobileprinting.
- Full solution software available only for Windows® 7 and newer, UPD software available only for Windows 7 and newer, HP Software for Mac and Windows is no longer included on the CD, but can be downloaded from 123.hp.com, Legacy Windows Operating Systems (XP,® Vista,® and equivalent servers) get print and Scan drivers only with a reduced feature set, Windows RT OS for Tablets (32- and 64-bit) uses a simplified HP print driver built into the RT OS.
- 35 Maximum dimensions of the device are measured with all paper trays folded out and standard accessories installed.
- ³⁶ Acoustic values are subject to change. For current information, see <u>hp.com/support</u>. Configuration tested: base model, simplex printing, A4 paper at an average of 40 ppm.
- ³⁷ Power requirements are based on the country/region where the scanner is sold. Do not convert operating voltages. This will damage the device and void the product warranty.
- № EPEAT® registered where applicable. EPEAT registration varies by country. See epeat.net for registration status by country.
- ³⁹ Rates achieved with Fast(V.34), standard resolution and simple images.
- •• HP recommends that the number of scanned pages per month be within the stated range for optimum device performance.
- ⁴¹ Toner cartridges designed for distribution and use within a designated region only; will not work outside of designated region.

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