

Troubleshooting

Review the following pages before calling for service.

Problem	Possible Cause	What to do
Program does not work	<ul style="list-style-type: none">• Is the power cord inserted firmly?	<ul style="list-style-type: none">• Insert the power cord firmly
Drum does not turn	<ul style="list-style-type: none">• Is the door closed?• Is the power cord inserted?• Does the receptacle have power?	<ul style="list-style-type: none">• Close the door.• Insert the power cord firmly.• Check the power cord receptacle.
Hot air is not blowing out	<ul style="list-style-type: none">• Is the Program in correctly set on cold air?	<ul style="list-style-type: none">• Set the Program correctly
The laundry is not thoroughly dried	<ul style="list-style-type: none">• Are the front and back filters clogged?• Is there too much laundry in the dryer?• Have items been added whilst the dryer is in operation?• Has the laundry become twisted whilst drying?• Has the dryer been placed in a small and badly ventilated area?	<ul style="list-style-type: none">• Clean the filter.• Reduce the amount in the dryer.• Re-dry the items again.• Untwist the items and re-dry.• Place the dryer in a well-vented area.
Dryer does not start	<ul style="list-style-type: none">• Is there a power failure?• Is the power cord inserted firmly?• Is the door closed?• Is the Program in the OFF position?	<ul style="list-style-type: none">• Try again when there is power• Insert the power cord firmly• Close the door• Set the dry program