

FREQUENTLY ASKED QUESTIONS

Where is my Windows Product key sticker?

For most systems the Windows Product Key sticker is located on the side of your PC. For some systems, it may be placed on the back. Some systems do not require a product key to be entered for activation, and are pre-activated by iBUYPOWER. During your first boot experience, Windows will ask for your product key if it is required.

Why did my computer come with extra cables and extra discs?

All extra accessories are supplied in the event that you would like to add more devices or peripherals to your computer. Extra discs are provided to assist with reinstalling Windows and/or the necessary drivers. These should only need to be used when reformatting your system, as all necessary drivers will have been installed during assembly.

I can hear my system boot up, but the screen is blank.

This may be caused by your monitor being plugged into the wrong video port. The monitor should be connected to the video card (horizontal port underneath the audio ports) as opposed to the motherboard (vertical port near the top of the PC). Also, be sure that your monitor is set to the correct input (HDMI, DVI, etc.).

When I start the computer, I see "No Boot Device Found."

Check that all cables are properly connected as they may have come loose during shipping. If all cables are properly connected and the problem persists, your computer may be trying to boot to the wrong disk drive.

Contact our tech support at 888-618-6040 or online at www.ibuypower.com/Support for further assistance.

CUSTOMER SERVICE HOURS:

MON - FRI: 8:30AM - 5:30PM PST TOLL FREE: (888) 462-3899 PHONE: (626) 269-5200

TECHNICAL SUPPORT HOURS:

MON - FRI: 8:30AM - 5:00PM PST TOLL FREE: (888) 618-6040 PHONE: (626) 269-5170

IBUYPOWER WWW.IBUYPOWER.COM **529 N. BALDWIN PARK BLVD CITY OF INDUSTRY, CALIFORNIA 91746**

QUICK START GUIDE E

A READ THIS FIRST



QUICK START GUIDE

HELLO DREAM PC!

REMOVING PROTECTIVE FOAM

Before you begin, you **must remove** the protective packing foam before turning on your system.



CONNECT

Connect your display, peripherals, and more,

for the ultimate gaming experience.

CONNECTIVITY 101

DISPLAY AND PERIPHERALS

WWW.IBUYPOWER.COM

POWER ON YOUR PC

POWER

LET THERE BE LIGHT!

Connect the power cable to the back of your system. Make sure the power supply is switched on.

We recommend taking a picture. (Some systems may not require this step)