DYMO®

LabelWriter Wireless Firmware Update Available on DYMO.com

To allieviate connectivity issues with LabelWriter Wireless printer please follow resolution steps below:

1. Make sure the LabelWriter Wireless printer is connected to computer via USB
2. The download is found on the LabelWriter Wireless product page on DYMO.com
   a. [DYMO LabelWriter Wireless Product Page](#)
3. Scroll half way down the page & click on Support tab
4. Click "LabelWriter Wireless Firmware Update" under Drivers & Downloads
5. Follow the prompts from the updater
6. After the printer is successfully updated, the printer will need to be factory reset via the button in the back. Reference user guide for instructions on how to reconfigure your printer after the factory reset.

Still have questions?

For assistance in implementation please call DYMO Customer Service Support at one of the following numbers.

Country	Phone Number	Hours of Operation
United States	1-877-724-8324	Monday-Friday 8am-6pm
United Kingdom	+442035648354	Monday-Friday 8am-5pm
International	+442035648356	Monday-Friday 8am-5pm